

## JOSEPH SSEMPALA

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### AREAS OF EXPERTISE

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- Computer Hardware and Software maintenance
- IT technical Specialist
- Database management
- Web design/ programming and content management

### RELEVANT EXPERIENCE

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**Web Support Technician**, Utah Valley University Jan 2015 – present

- Designed and delivered web site structure for Internet sites
- Investigated web site issues and coordinated resolutions.
- Served as a client contact regarding web site maintenance
- Worked closely with senior developer

**Tech Support Technician**, GoPro Aug 2014-Mar 2015

- Troubleshooting hardware, software for customers
- Recommendation on the system usage
- Perform customer support interaction

### EDUCATION

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**Bachelor of Computer Science** January 2015 -2017(Anticipated Graduation)  
Utah Valley University, Orem, UT

- Web programming, Computer Networks, Computer organization and Architecture, Database Theory, Algorithms,
- Discrete Structures, Object-Oriented Programming, C++, C# software development, Java.

### TECHNICAL SKILLS

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Networking, Java script, HTML, CSS, ASP, PHP, Bootstrap, Photoshop, MySQL, Windows, MS office, Mac OS, UNIX, Linux

### INTERESTS

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- ♦ Reading      ♦ Golf      ♦ Travel      ♦ Hiking