1 ABSTRACT

- 2 Background: Communities that offer Active Transportation Vehicles (ATV) programs, do so as a response to
- 3 short trips not covered in public transportation. Programs like this respond to gaps or are used for short
- 4 commuting and convenience trips. Most of the research to date, categorize the economic impacts associated
- 5 with this type of transportation program as: Core, Operational and Geographical.
- 6 Not included above is equity, which refers to the fairness with which impacts (benefits and costs) are
- 7 distributed.
- 8 Objectives:

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- 1. Identify the perception on what the users see as important and identify the tradeoffs that are part of their decision process.
 - 2. Determine (through survey) if an ATV program should be equitable and the definition of what this means.
 - 3. Determined if the results represent what program managers, ATV vendors, and public transportation officials measure when determining if their program is equitable and if these measures are used to define the success of their program.
 - 4. Finally, determine if an equity measure is needed and recommend a methodology for measuring equity.
- Methods: This paper summarizes on-going research, conducted between 2017 through 2020 identifying the tradeoffs and measures important for those using or managing ATV programs. The research team used platforms of social media to distribute an 8-question survey.
- Results: The responses obtained identified that two units of measurement should be used when measuring equity:
 - 1. Unit per capita (per adult, per commuter, per peak period of travel, per household) and
 - 2. Per unit of travel (per vehicle-mile/km, per commute trip, etc.
 - Over ninety-two percent of those surveyed judge that an ATV program should be equitable and that is best to include a variety of issues and perspectives. The planning and implementation processes must include the community's equity concerns and priorities therefore public involvements is important for equity planning.
- Conclusion: Results show that when selecting the total cost expresses as percentage of (daily) average income by user per vehicle mile per commute trip, we are able to include an equity measure as different social groups
- 30 have different "total costs perceived" per vehicle mile per commute trip. This measure works for both the users
- as well as for program managers, ATV vendors, and public transportation officials.
- 32 Highlights:
 - Equity.
 - Policy fairness implementation,
- Active transportation,
 - Rideshare,
 - Transportation and mobility gaps,
- Performance measures

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1 INTRODUCTION

- 2 Ridesharing relates to the sharing of rides or transportation assets, especially among commuters. This sharing
- 3 can be of vehicles (automobiles or cars) or active-transportation vehicles (bicycles and scooters). Ridesharing is
- 4 not new when it is associated with vehicles as taxi and limo services have been in place for several decades.
- 5 What is new is the ridesharing related to bikes and scooters and not beginning your trip in a rental office. Most
- of the associated rides are short, generated by convenience and filling in the "last mile" gap of most public
- 7 transportation systems. This "last mile" gap ranges from ½ mile to 2 miles from the light rail or bus station to
- 8 the home, office or store that completes the trip.
- 9 Equity refers to the "fairness with which impacts (benefits and costs) are distributed. Transportation planning
- decisions often have significant equity impacts. (Litman, Evaluating Transportation Equity Guidance For
- 11 Incorporating Distributional Impacts in Transportation Planning, 2018)." Many transportation planning and
- engineer professionals are trying to ensure that responding to private pressures for this new mode of
- transportation sharing, that happened as an answer to a new technology (battery run bicycles and scooters), a
- 14 need previously not covered by traditional transportation units and a business opportunity, is equitable. But what
- does it really mean and how do we make it happen? Transport equity analysis can be difficult because there are
- several types of equity, many potential impacts to consider, various ways to measure impacts, and includes
- many options when categorizing people.
- 18 This paper summarizes on-going research, some of it conducted in 2017 through 2020 identifying the tradeoffs
- and measures important for those using or managing Active Transportation Vehicle (ATV) programs. For
- 20 purposes of this study, ATVs include bike-share, scooter-share, etc. The research team used platforms of social
- 21 media to distribute an 8-question survey and requested members of the Transportation Research Board (TRB)
- and working groups to complete it. The goals were to:
- 1. Identify the perception of those surveyed on what the users see as important and identify the tradeoffs that are part of their decision process.
- Determine (through survey) if an ATV program should be equitable and the definition of what this means
 within ATV programs.
- Determined if the results represent what program managers, ATV vendors, and public transportation
 officials measure when determining if their program is equitable and if these measures are used to define the success of their program.
- 4. Finally, determine if an equity measure is needed and recommend a methodology for measuring equity in such public programs.

32 BACKGROUND

- Transportation (Transport) as a sector is an important component in the economy and a common tool used for
- 34 development. It has even been stated that "a relation between the quantity and quality of transport infrastructure
- and the level of economic development is apparent". High density transport infrastructure and highly connected
- 36 networks are commonly associated with high levels of development. When transport systems are efficient, they
- 37 provide economic and social opportunities and benefits that result in positive multipliers effects such as better
- 38 accessibility to markets, employment, and additional investments. When transport systems are deficient in terms
- 39 of capacity or reliability, they can have an economic cost such as reduced or missed opportunities and lower
- 40 quality of life. (Rodrigue, 2017)

41 Focus on Active Transportation Vehicles

- This paper focuses on multimodal accessibility equity specifically for bike share and scooter share. Active
- Transportation Vehicle (ATV) is an innovative transportation program, ideal for short distance point-to-point
- 44 trips providing users the ability to pick up a bicycle or scooter at any self-serve station and return it either to any
- other station located within the system's service area or any other location were the vehicle can be picked up and
- do not encroach the public right-of-way. ATV programs launched in the U.S. and around the world have
- 47 experienced different degrees of success and growth. In 2017, the number of ATV bikes in the U.S. more than

doubled – from 42,500 bikes at the end of 2016 to about 100,000 bikes by the end of 2017. Most of the increase 1 in ATV came from new dockless systems. By the end 2019 the number of systems grew to 55 with an aggregate 2

number of 142,000 bikes, 12 minute average trip per member and only 24% of the programs included income

- based discounted programs (NACTO, (Update (April 17, 2019): NACTO's Newest Report, Shared 4
- 5 Micromobility in the U.S.: 2018, updates these figures with 2018 ridership numbers, including on e-scooter 6 systems)., 2019)

The image on the next page shows the geographical distribution of U.S. ATV programs. In recent years, the overall transportation industry (primarily public sector) has begun adopting performance measurement, but no standards exist. This also is true for ATV systems. Although the two types of ATV systems differ somewhat in logistical considerations, the planning process and performance metrics are quite similar. The programs goal is to provide a mobility option that responds to gaps in transit, light rail, or for short commuting and convenience. As the ATV programs are responding to a specific need and gap, we recommend that we measure equity if an accessible public mobility service is provided, as well as the time and costs required to reach the ATV-basic

service and its mobility related activities. However, based on NACTO 2019 data only 24% of the communities that offer ATV programs have a discount program.



- Core: The most fundamental impacts of transportation relate to the physical

- capacity to mobilize motorized and nonmotorized vehicles, bicycles, pedestrian, passengers and goods and the associated costs to support this mobility.
- Operational: Performance of the system such as reliability and reduction in loss, damage, or time. This category is closely related to the utilization level of the asset benefiting all those impacted within the core category described above.
- Geographical: This identifies the wide market based that serves and impacts the transportation project or network. It has a human and land component that should be evaluated.

The key component not included in the above categories is equity:

The researchers define equity, in the context of public transportation, as (must meet both statements) a). fosters the fair opportunities of mobility, safety, reliability, and comfort to all when comparing programs and projects where vehicle, transit, and share-ride pedestrian transport occur and b). fosters the fair distribution of costs and benefits to all those incurring the effects of such programs or projects, as that which foster the same opportunities of mobility, safety, reliability, and comfort to all thus comparing programs where vehicle, transit, and share-ride pedestrian transport occur. Why must we include equity? Using the results of NACTO's analysis of bike infrastructure and ridership trends in seven major cities across the U.S.—Chicago, Minneapolis, New York, Philadelphia, Portland, San Francisco, and Washington DC—NACTO found a positive feedback loop between bike ridership, the creation of protected bike networks, and overall cyclist safety. Based on NACTO research and analysis of other reports, the paper (NACTO, Equitable Bike Share Means Building Better Places for People to Ride, 2020) showed that as cities build more bike lanes, the number of cyclists on the street increases, and the individual risk of a cyclist being killed or severely injured drops. Applying these findings to the practice of increasing equity in bike share planning, this paper outlines seven lessons for cities as they plan to increase access to and use of bike share in underserved communities: » Support bike share by building out bike networks: Ensuring that people have places to ride where they feel comfortable and safe is essential to larger equity and mobility efforts. The safety benefits of increased ridership are enhanced when growth in cycling is matched with construction of new, better bike lanes.

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- 1 This paper summarizes the wealth of information about transportation equity and identifies how other
- 2 transportation professionals are measuring equity in public transportation programs. The research team focused
- 3 on Active Transportation Vehicles (ATV) programs and in 2017 surveyed more than thirty people representing
- 4 numerous agencies and organizations on whether they are measuring equity, and, if so, how it defines the
- 5 success of their program. The reason for choosing ATV programs is that the development of these is on-going
- and started impacting mobility in the 2000s. In 2019 the research team created an eight-question survey to
- 7 further the 2017 research.
- 8 The team felt this would assist in framing the methodology for defining and measuring equity in such public
- 9 programs and help others who may be struggling with how to properly measure equity in terms of:
- Who you currently are serving,
- Your challenging problems,
- How to decide if the solution is equitable (acceptable tradeoffs) and justifiable, and
- How to measure equity for the program.
- To help frame the answers for these questions, we must accept that when evaluating equity, we are evaluating
- 15 the distribution of impacts (benefits and costs) and whether this distribution is considered fair and
- appropriate. Therefore, it can be viewed as what we are willing to accept as fair and appropriate
- 17 tradeoffs.
- 18 Why conduct equity research and why is it important?
- 19 In 2017 the research team created and distributed a Survey Monkey questionnaire and received thirty-four
- 20 responses. The respondents included ATV vendors, managers, users, academics, and public agency officials
- 21 who had a relationship with an Active Transportation Vehicle (ATV) program. Most of the respondents
- acknowledged the importance of equity as a measure of success for a public transportation program such as
- bikeshare and scooter-share, but do not specifically evaluate it. The research team desired to determine some of
- 24 the reasons for this, as well as determine if an equity performance measure were needed, if such a measure could
- be defined, and whether it was of value in the practical world.
- 26 In Arizona, bike- and scooter-share programs have been popular but the associated parking issues have been
- 27 problematic. As a result, one of the research team's challenging questions focuses on how one measures equity
- 28 when comparing the value of an ATV program to the rights of the public to sidewalks and other public rights of
- 29 way that are clear of obstacles, clutter, and that are Americans with Disabilities Act (ADA) regulations
- 30 compliant. To help clarify the tradeoffs, a survey was developed in 2019 exclusively related to the measure of
- 31 equity performance. It is hoped that the research and recommendations of this paper help others balance the
- 32 tradeoffs of ATV and other transportation and transit public programs. For the purposes of this paper the
- research team studied Transport Planning: Principles, Techniques and Case Studies (2019) by R. J. Nairn. The
- 34 authors of this study reference Transportation Project Evaluation as generally comprised of comparing "the
- 35 capital costs of undertaking the project with the net benefits it creates. These net benefits are defined as the
- 36 gross benefits created by the project less the economic resources consumed in achieving them. (R J Nairn B.E.,
- 37 2019)

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- 38 It is our contention that equity should be measured when analyzing the individual group (aggregate) gross
- 39 benefits and the aggregate resources used and costs incurred for achieving them, so the individual group
- 40 components (aggregate by group) of a society enjoys similar net benefits when looking at these by trip or user.
- 41 In theory, the importance of evaluating equity, especially when evaluating the net benefits and the success of
- 42 public transportation, is the impact that transportation planning decisions have on quality of life:
 - The quality of transportation choices affects equity. Equity affects people's economic and social opportunities.
 - Equity is also affected by, and depends on, the policy decisions on what transport facilities, activities and services are imposed indirectly and externally to the public. The imposition can be direct when identifying the costs of taxes, user fees, congestion delay and collision risks. These costs are imposed on other road

- users, such as when they are part of a system that funds infrastructure costs through payment of bonds and 1 2 regional, local financing.
- 3 Transport expenditures represent a major share of most household, business, and government expenditures. 4 As such transportation decisions and policies must follow a process where proper evaluation is done so that 5 only the appropriate impacts are transferred to the public. This can be done by including equity in the 6 identification of all the required public resources (tax funding and road rights of way), and the allocation of 7 which can favor some people over others.
 - The introduction of equity considerations in transportation planning may impact local development, land values and local economic activity. Equity along might not be a factor. Incorporating equity considerations within transport planning decisions can affect employment and economic development which have distributional impacts.
- Throughout our research and looking at the responses obtained to the questionnaire, we know that "equity 12
- analysis is important and unavoidable. Equity concerns often influence transportation policy and planning 13
- decisions, and most practitioners and decision-makers sincerely want to address these concerns. (Litman, 14
- Evaluating Transportation Equity Guidance For Incorporating Distributional Impacts in Transportation Planning 15
- , 2018)" However, there is little guidance on what to measure and how to measure it. One of the problems is the 16
- vast number of evaluation variables that are part of equity, and that there are at least three types of equity that 17
- may be measured (Rafael H. M. Pereira, 2016). 18

METHODS 19

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- 20 Transportation impacts can be measured in various ways. The measurement data affects the equity analysis and
- 21 results. The following paragraphs summarize these effects.
- 22 Definition of Transportation (Mobility-Based Versus Accessibility-Based Planning)
- 23 Transportation analysis is affected by how transportation is defined and evaluated (Studies, 2006).
- 24 Transportation planning used to evaluate transportation based on mobility or physical travel, using data
- quantifying traffic speed and roadway level-of-service. However, mobility is not the primary goal of public 25
- 26 transportation programs. Most public Transportation activities' goals are best defined by accessibility (Hana
- 27 Creger, 2018). Accessibility, in the case of public transportation activities identifies the people's ability to reach
- desired services and activities. Various factors affect accessibility including the maturity, connectivity, 28
- 29 expansion and affordability of the transportation network, the geographic distribution of activities that are
- included in the network, and mobility options that take place in such network such as telecommunications and 30
- technology (Litman, Measuring Transportation: Traffic, Mobility and Accessibility, 2003). 31
- 32 This has important equity implications (Litman, Evaluating Transportation Equity Guidance For Incorporating
- 33 Distributional Impacts in Transportation Planning, 2018). Mobility-based planning works best for faster modes
- and longer trips over slower modes and shorter trips, and therefore motorists over non-drivers. Consequently, 34
- 35 evaluating transportation system performance based on roadway level-of-service tends to justify roadway
- expansion projects even though wider roads and increased traffic speeds tend to degrade walking and bicycling 36
- 37 conditions and activities. This happens since most public transit trips include walking links, and the walking
- 38 links are important to consider as they increase, if short, transit access. Accessibility-based evaluation can
- consider the situation identified before, and the tradeoff of links and accessibility, and so, public transit and 39
- 40 transportation equity impacts.
- 41 Some of the tradeoff's transportation planners face, as well as the difficulty in setting a measure are described in
- 42 the quote below [reference].
- 43 "Programmatic solutions often appear to be most cost effective since they focus resources on people who are
- 44 most disadvantaged, but structural reforms often provide significant co-benefits and so are often most beneficial
- 45 overall. For example, most communities can only afford to provide a small amount of special mobility services
- but planning reforms that help create more multi-modal transportation systems and more accessible land use 46
- development may improve access for physically, economically and socially disadvantaged people, including 47

- those who not fit into standard "disadvantaged" categories such as people with moderate incomes or mild 1
- disabilities. For example, improving pedestrian safety may reduce traffic speeds and therefore economic 2
- 3 productivity, and providing public transit services may require tax subsidies, and in some cases may increase
- local air and noise pollution. Some communities may place a higher or lower value on a particular equity 4
- 5 objective. For example, some communities may place a higher value on providing basic mobility for non-
- drivers. Some communities may consider road tolls and parking fees unfair because they are regressive, while 6
- others consider them fair because they charge motorists directly for the facilities they use and so increase 7
- 8 horizontal equity."

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METRICS AND SUCCESS

- To determine if an ATV program is performing and if it is successful, it is necessary to define success and the 10
- associated performance criteria. There are a variety of definitions of success and possible metrics that can be 11
- considered, depending on the type of entity -- public agency, vendor, or end user. For example, city/public 12
- agencies might define success as the number of bikes being used, the areas being served, and/or a cost-recovery 13
- component. A vendor, however, might base their criteria for success strictly on profits. The end user might view 14
- success based on the accessibility and affordability of the bikes/ATVs. 15
- The Bike-share Planning Guide (ITDP 2017) identifies two conventional performance metrics that can help this 16
- 17 assessment for ATV systems: 1) average number of daily uses per public bike, and 2) average daily trips per
- residents. By determining the number of daily uses and the number of trips, fees can be determined, and profit 18
- 19 maximized. However, equity is emerging and important in the performance and operation of ATV programs.
- Because there is no single correct methodology, it is generally best to consider a variety of issues and 20
- perspectives. A planning process should reflect each community's equity concerns and priorities so public 21
- 22 involvement is important for transportation equity planning. More comprehensive equity analysis allows
- 23 planners to better anticipate problems, incorporate equity objectives in planning (for example, it can help
- identify congestion reduction strategies that also improve mobility for non-drivers and help lower-income 24
- 25 people), and it can help optimize planning decisions to maximize equity objectives. New analysis tools and
- 26 information resources are available to better evaluate equity and incorporate equity objectives into transport
- planning. Improved equity analysis in transport planning can reduce conflicts and delays, and better reflect a 27
- 28 community's needs and values. Public transportation programs must provide benefits to residents no matter their
- 29 income, race, or gender for it to be successful.
- For the purposes of this study, in 2017 a ten-question questionnaire was developed using SurveyMonkey as the 30
- distribution platform and distributed via the Association of Pedestrian and Bicycle Professionals (APBP) list 31
- serve, and through the list serves of the Transportation Research Board (TRB) Major Cities (ABE30) and 32
- Bicycle Transportation (ANF20) committees. The survey also was distributed to ATV program administrators in 33
- Phoenix, Scottsdale, and Mesa, Arizona, which have active program. In addition, the survey was posted in the 34
- 35 American Society of Civil Engineering (ASCE) and the Institute of Transportation Engineers (ITE) community
- blogs. The questionnaire was open from May 17 through June 16, 2018. In 2019 the ten-question questioner was 36
- improved based on the collected 2017/2018 data. This survey remains open. 37
- 38 As expressed by both the 2017 and 2019/2020 respondents, the average number of daily uses per public bike is
- the top success metric. Some of the respondents justified their use of daily uses because daily uses and equity 39
- 40 are intertwined in the analysis as success. Additionally, daily use is tied to the goals of providing low-cost,
- 41 convenient, and reliable transportation to all those that are targeted.
- Performance measures should reflect the goals of those measuring it, and these should be quantifiable. For the 42
- 43 agencies we surveyed, most important is that the program is self-supporting, does not create negative
- issues/barriers for pedestrians, and does not create nuisance when bike parking. For others that use the system, 44
- the measure is more qualitative, focusing on the need to show that bikes are in obvious use and are visible by 45
- other potential users. Like transit, success of the ATV system is less about the direct profitability, and more 46
- about access to the system and the economic benefits of users as well as businesses located near kiosks or other 47
- 48 ATV stations or transit stops. Counting the number of ATV users cannot be overemphasized as an essential

- strategy for improving both the equity and overall use/efficiency of ATV systems. There is a maxim that states
- 2 "What gets measured gets done." An important corollary to this is, "What gets measured gets funded."
- 3 Counting ATV users also allows system planners and operators to better understand pedestrians' and bicyclists'
- 4 destinations, as well as the routes they are taking. With respect to docked systems, this is important when
- 5 evaluating the performance of existing stations and kiosks and planning new ones. Without accurate counts,
- 6 your system might not be performing efficiently and/or equitably serving current and potential users. A variety
- 7 of counting technologies can be used, including passive infrared (IR) counters, pneumatic tubes, pavement-
- 8 embedded radar counters, fisheye camera system with video recognition, and visual/manual counts.
- 9 Based on the baseline ("before") count data, when adjustments are made to facilities, pricing, or policy it is
- recommended that "after" counts be conducted to look at the actual impacts on ridership and safety. Interview-
- style or "man/woman on the street" interviews should be considered to gather opinion-based data.

12 RECCOMENDED EQUITY METRICS

- The 2019 survey was answered by 84 respondents of which 41.7 percent were end users, while 23.8 percent
- were funding agencies, 29.7 percent were advocates or other social or mon-profit related group, 13.1 percent
- were research/university faculty, 11.9 percent local public agencies where ATV mobilized, and less than 15
- percent where either vendors/operator, others and preferred not to answer. The research team was satisfied of
- this distribution between groups of respondents as all groups provided input.
- 18 In terms of what is most important to them when determining whether the benefits and costs are fair and
- appropriate, 29.7 percent responded that the ATV program should balance user costs (fees, taxes, and fares) with
- user benefits, mobility, and accessibility. The second most important impact (28.9 percent) to determine fairness
- and appropriateness is the balance between the funding, design, and installation of public facilities (physical
- space) and the allocation or provision of public services. It is, therefore, interpreted that the user cost of the ATV
- service and the space for them to mobilize, park, and start/end trips are the most important impacts that need to
- be equitably managed within the ATV program. The responses obtained above are corroborated by the
- respondents stating that two of the proposed units of measurement should be used when measuring equity:
 - 1. Unit per capita (per adult, per commuter, per peak period of travel, per household) and
 - 2. Per unit of travel (per vehicle-mile/km, per commute trip, etc.).
 - Therefore, the combination of both capital cost per vehicle mile per commute trip allows for determining the
- 29 most significant measure of the tradeoffs impacting ATV users. We as researchers understand that this indicator
 - seems good from the public management point of view. From the user's perspective we need also need to
- 31 consider selecting the total cost as perceived by the users per vehicle mile per commute trip.
- 32 From the "equity" stand, different social groups would have different "total costs perceived" per vehicle mile
- per commute trip. A more incisive indicator would be if it is expressed as percentage of (daily) average income
- of the user:

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- To include a measure of demographic characteristics in the measure of equity, the measure of per capital cost
- per vehicle mile, per commute trip should be a net value based on the income class of the user. Additionally,
- any planning effort to define the appropriate cost of the ATV service and the space for them to mobilize, park,
- start/end trip should involve the public thus outreach is the premise for any ATV program planning, design,
- 39 implementation, management and evaluation. To ensure equity in ATV programs (and we contend this in all
- Transportation Public Mobility Programs) the following questions must be answered so that the scope of the
- 41 Program includes and is scoped around these:
- Who are you serving? All public that need shared options for their transportation and mobility.
- What is the problem? No convenient option to their mobility needs due to inadequate or costly transit, private
- vehicle, or other constraints.

- When is the solution equitable (acceptable tradeoffs) and justifiable? The cost per trip and per commuter is
- 2 appropriate for the demographic realities of the community being served by the ATV Program. It is a cost
- 3 comparable or less than that of public transit.
- How to measure equity for the program? Ensuring proper design of public facilities, adequate quantity and
- 5 quality of ATVs, proper parking, storing, and access to vehicles. 'Capital cost per vehicle mile per commute
- 6 trip' is recommended.

7 RESULTS

- 8 The goals of the conducted research were four. We will summarize what we found, what do the results show and
- 9 what insight we gained?
- 10 1. The responses obtained identified that two units of measurement should be used when measuring
- equity: 1. Unit per capita (per adult, per commuter, per peak period of travel, per household) and 2. Per unit of
- travel (per vehicle-mile/km, per commute trip, etc.
- 2. Over ninety-two percent of those surveyed judge that an ATV program should be equitable and that is
- best to include a variety of issues and perspectives. The planning and implementation processes must include the
- community's equity concerns and priorities therefore public involvements is important for equity planning.
- Based on the survey results we conclude that when selecting the total cost expresses as percentage of
- 17 (daily) average income by user per vehicle mile per commute trip we are able to include an equity measure as
- different social groups have different "total costs perceived" per vehicle mile per commute trip. This measure
- works for both the users as well as for program managers, ATV vendors, and public transportation officials.
- More is needed in terms of data as in not measured for success identification of ATV programs.
- 4. An equity measure is needed, and future research will allow the recommendation of a methodology for
- measuring equity in such public programs. Others (Brown, 2020) suggest that 12 strategies may ensure that
- equity is focused within transportation. If your program can look at all 12 and focus on half of these, you are in
- 24 the right way and side of equity. These 12 strategies are: Involve Low Income and Minority Groups, Invest in
- 25 Minority, Black, Hispanic and Native American communities, Engage and Involve youth from low-income and
- 26 minority communities, Engage with senior citizens and older adults, Engage with Persons with Disabilities and
- 27 Special Heath Care needs, Engage in foreign born and limited English proficiency LEP populations, Engage in
- 28 Sexual minorities, Engage with and promote women to positions of power, Revisit marketing and
- 29 communication material and strategies, Foster equitable treatment of Diverse Languages, Safeguard Against
- 30 discriminatory Institutional and Community Policing, Move for behind your computer and Engage with others
- 31 in the Streets. The 90 percent favorable response to one question points to the need to provide education and
- 32 resources on equity -- "A planning process should reflect each community's equity concerns and priorities, and
- 33 therefore public involvement is important for transportation equity planning." Information on how to incorporate
- and measure equity should be actively and widely distributed to everyone who is involved in planning,
- 35 operating, and evaluating active transportation programs and facilities. Using a robust, multi-pronged
- distribution strategy via pedestrian/bicycle associations, councils of governments, regional planning
- 37 organizations, municipal planning organizations, and academic/research institutions we can continue the
- 38 positive momentum of raising the importance of equity in active transportation and in many other transportation
- 39 planning efforts.

40 FUTURE RESEARCH

- It is hard to define equity when looking at a project, but equity should be the focus and one of the priorities
- 42 when looking at transportation public programs. Equity cannot be achieved without "1. Trying to understand
- and give people what they need to enjoy full healthy lives; 2) ensuring the presence of justice and fairness within
- 44 the procedures, processes, and distribution of resources by institutions or systems; 3) understanding the
- 45 underlying or root causes of inequality and oppression within our society; and 4) deepening our collective
- 46 knowledge about the connection between social identities, access, mobility, power and privilege (Brown, 2020)"

- Future research is needed, when looking at ATV, to identify a methodology that allows and ensures (even if this is managed by others) that in the community you serve:
- Low income and minority groups have access to ATVs. This may mean finding alternatives to request, pay
 or use ATVs units with mechanisms other that with a smart phone app or a credit card. This may require that
 the alternatives be available in foreign languages.
- Talk often and frequently with all groups (elder, youth, parents, etc.) and ask what the program is doing well, and how is failing. This means do, evaluate, revisit, and change as often as needed.
- Work with the marketing and communication specialists of the area. The goal is to find creative ways to
 educate (etiquette, safe usage), enforce (social responsibility, codes), and provide means for them to express their place within the community.
- Attend the city council, planning commission, etc. as true equity requires intentionality. It requires knowing
 the community, its people, and places to provide comfort.

CONCLUSIONS

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- 14 It is clear from this study that equity is a concern to many who deal with active transportation vehicles and
- programs. In terms of evaluating the equity of these programs this study's survey respondents are rather equally
- split about the trade-offs and impacts that are most important to them: Public Facilities, User Costs and Benefits,
- 17 External Impacts, Economic Impacts, and Regulation and Enforcement. The bottom line is that all of them are of
- importance. Respondents show equal support for the most important variable/characteristic for determining the
- inportance. Respondents show equal support for the most important variable/characteristic for determining the
- 19 target audience(s) and reach of an ATV program. The results of the survey also show the most important
- planning measure is the relation of the number of users and the population served, followed by cost, and
- traveling time. It should be highly emphasized the continuous improvement of balancing equity and fairness in
- 22 public transportation programs. Because shared active transportation programs are in constant flux and are
- docking public rights-of-way, there is need for public agencies to set clear regulations and their enforcement.
- Other actions that a public agency must address, to make the shared and active transportation programs
- 25 beneficial to the public and community at large, is keeping streets, sidewalks, and vehicles of public
- transportation clean and periodically supervised, educate users and improve security.

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