

PLAN TO PURCHASE SOUTH HIGH: RELOCATION OF CENTERPOINTE SERVICES



The McNabb Center plans to purchase South High Senior Living facility and move its residential, substance-use treatment program and related services, known as Centerpointe, to that location. This new location will more than double the number of people the Center can currently serve.

The environment in which a person seeks treatment makes a difference in their healing journey. This new location will allow us to provide treatment services in a welcoming, therapeutic environment and provide greater access to individuals in need of care.

FREQUENTLY ASKED QUESTIONS

Why was this location chosen? Why not expand on the current location?

We have outgrown our current facility and want to respond to the growing need in our community for treatment services. The current site has limited space for residents and staff, and it is cost prohibitive to expand. South High was chosen because it is already laid out and furnished to meet the program's needs. The facility is large enough to more than double the number of people that can be served. Additionally, it is on a KAT bus line and has ample parking, which provides access to staff, clients and visitors.

How long do individuals stay at this facility?

The length of stay varies depending on each person's individual needs. Treatment is completely voluntary, and clients may choose to leave at any time. The McNabb Center staff will assist them with discharge planning and transportation if necessary.

What kind of professional staff are on-site and when?

Our team is comprised of a physician, nurse practitioners, licensed nurses, master's level clinicians and residential counselors. This facility will be staffed with nursing and residential counselors 24 hours a day, 7 days per week, 365 days per year.

Will clients be walking around the neighborhoods during their treatment stay?

Residential treatment is highly structured, and clients engage in an organized schedule throughout the entire day. Therefore, clients will remain on campus with any outdoor activities occurring in the enclosed courtyards.

What happens if an individual leaves against medical advice?

Clients have voluntarily requested treatment. If they choose to leave, we help with that process by assessing their needs and making appropriate referrals for outpatient treatment services, transportation, housing and other social services.

Are clients being offered an opportunity for voluntary treatment as an option through the court system?

A small percentage of clients are voluntarily receiving treatment as an alternative to other judicial outcomes. Many people with a substance use disorder find themselves involved with the judicial system for a variety of reasons, and we want to provide quality treatment for all people needing care.

Will outpatient services be offered at this location?

Residential services will be provided at this location. Outpatient services are provided at McNabb's Springdale Avenue location (201 West Springdale Avenue, Knoxville, TN 37917). The phone number for the Springdale location is (865) 637-9711.

Is this treatment program successful?

For the last 75 years, the community has trusted the McNabb Center to care for individuals with the most need and fewest resources. One in five families is directly impacted by a substance use disorder. Residential substance use treatment is successful in reducing overall drug and alcohol use and criminal activity, improving employability, mental health and interpersonal relationships. Overall, this program leads to a safer and healthier community.

The McNabb Center is the region's leading nonprofit provider of mental health, substance use, social and victim services. By focusing on an individual's "Well Mind, Well Being," we provide a quality and compassionate approach to care from infancy through adulthood. Since 1948, the Center has proudly served individuals with the most needs and fewest resources. Today, the McNabb Center delivers support to more than 43,000 people throughout East Tennessee each year.