

Shorter forms increase conversion.

With the Demand Real-Time ID Service plugged in to your web forms, corporate identity and office location are known immediately and automatically delivered when the form is completed. This critical firmographic* data is available without requiring additional form fields which means you have less form abandonment. Greater completion means more identified leads that are loaded, scored and distributed to the Sales team. Data accuracy and corporate information lets Sales spend more time prospecting and selling and less time researching lead information.



Shortened forms immediately expand your lead capture by simplifying the path to completion. Typically



Know Who's Knocking on your Door

And benefit from being able to give them what they want when they

Read About Demand Real-Time Identification Service >



Inbound + Outbound = ROI Bound

Inbound marketing activity is nothing without outbound follow up, with Mike Damphousse from Green Leads.

View Now >

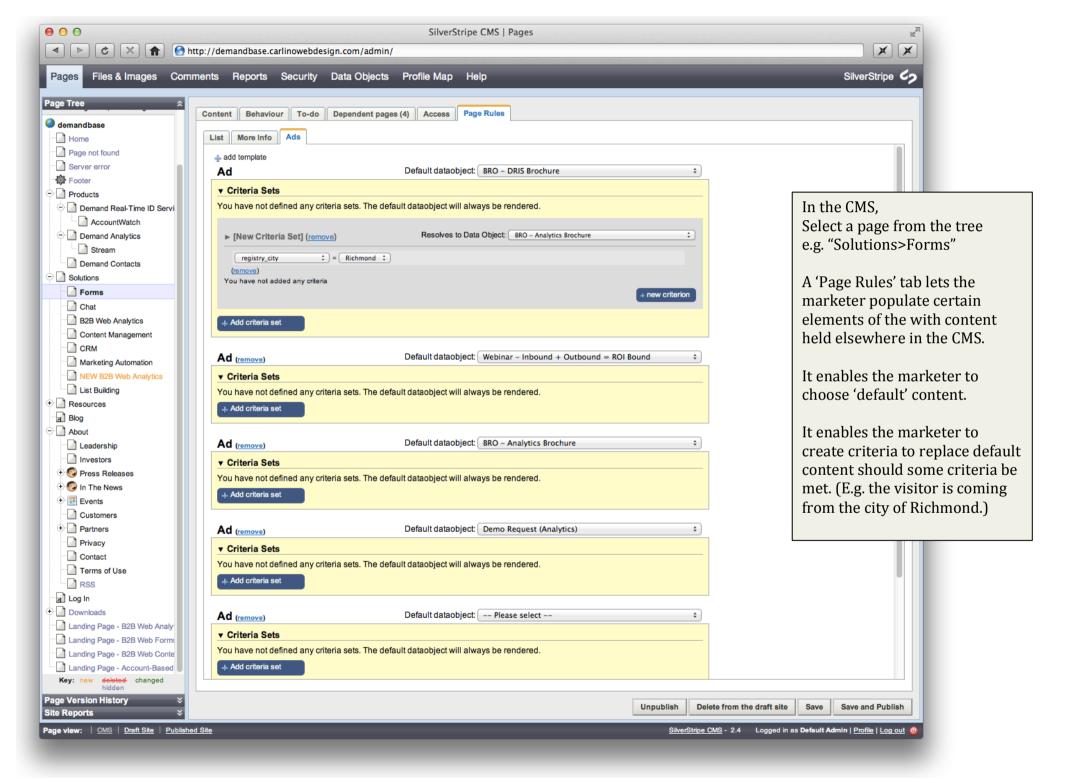
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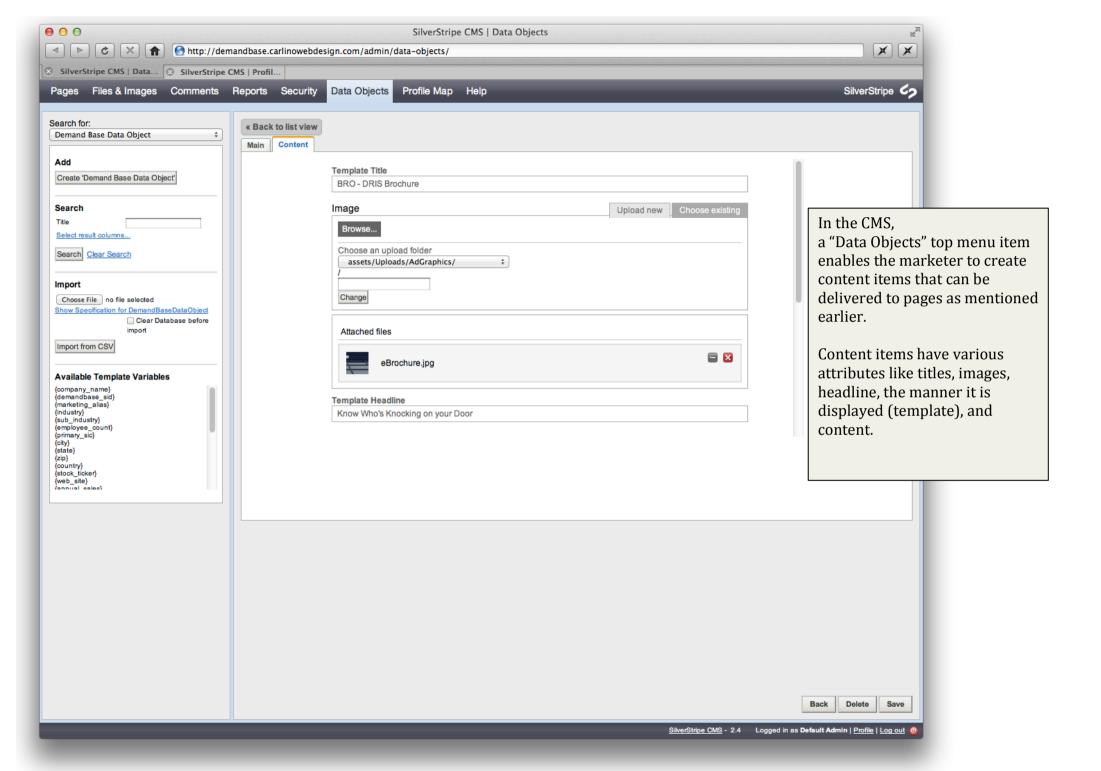


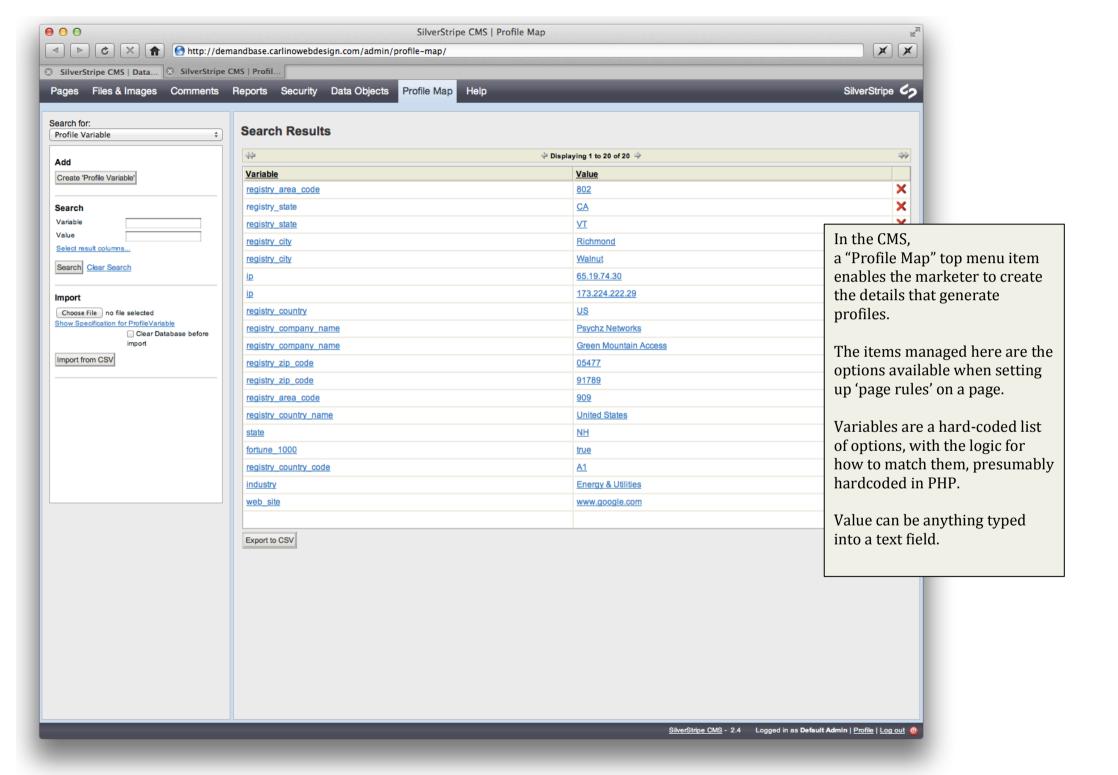
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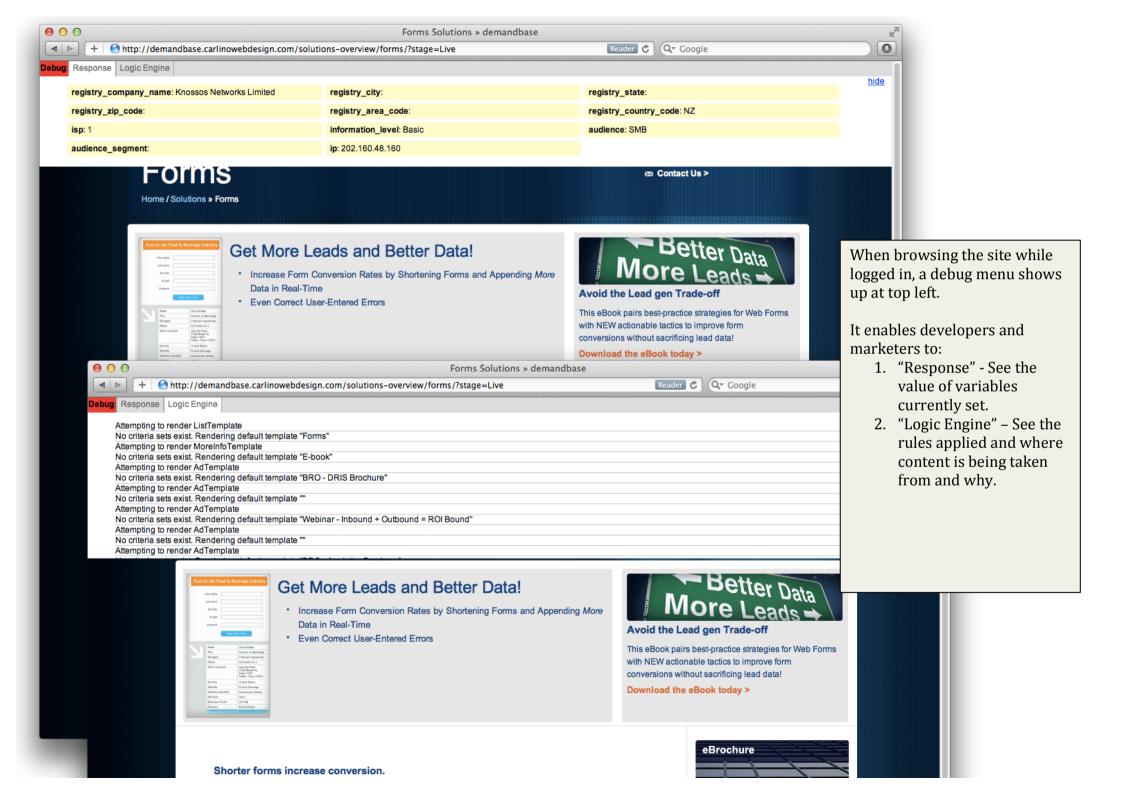
examples of what can be

personalised.









Thoughts from Sigurd Magnusson, sigurd@silverstripe.com, 16 May 2012.

Like:

- Ability to create content items that can be used and repurposed anywhere in the site.
- Ability to choose what content is shown on a page by page basis.
- Debug screen visible when browsing the website

Concerns:

- A lot of steps to create profiles, content, and rules for what content should be showed in what circumstances. All that flexibility has a downside in terms of complexity and time needed to setup, maintain, and measure effectiveness of the personalisation.
- Variables and Criteria are technical in name and hard for marketers (as opposed to developers) to understand. E.g. audience_segment and registry_area_code. Removal of underscores, better naming, and help text for each item would be useful.
- It would be simpler (is this better?) to create the notion of "Audience profiles", wherein
 - o These are either created using a GUI or at code level, and enable, for instance "New Yorker", "Fortune 500 company", etc.
 - On a page by page basis, instead of choosing criteria "City" and value "New York", you just tick "New Yorker" from a list of "Audience profile" checkboxes.
- No ability to personalise "standard" page elements (e.g. \$title, \$content.). This isn't necessary, but just to point out this feature doesn't appear to exist
- No reporting on the frequency that profiles match site visitors, and what content is being delivered. (i.e. the ability for the marketer to know if the personalisation is useful, being used, and how to improve it it.)