

# MICKEY

Technical Analyst – Software Testing (QA) & Business Analysis (BA)

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**About Me** I am a Technical Analyst with 6+ years of expertise in **Software & Web Application Testing & Business Analysis.**

- Skills**
- Full-scale complex Software Testing, Quality Assurance (QA), User Acceptance Testing (UAT), Agile Sprint Testing, UI/Web App Design Testing.
  - End-to-end testing experience (Test Analysis, Test Case Design, Execution, Defect Management, Reporting).
  - E-commerce website & shopping cart testing, CMS & Static website testing.
  - UI/UX Methodologies & Interactive Frontend development, Rapid action Prototyping, modeling and specifications.
  - Software Development Life Cycle – Waterfall & Agile Methodologies (Scrum).
  - Business Analysis, Data Analytics & Technical Application Support.
  - Functional Requirements Gathering; Writing Technical Documentation.
  - HTML, Java Scripting, Pull data from SQL servers, Oracle databases.
  - Atlassian Jira, Confluence, HP Quality center & other open source tools.
  - Microsoft technologies in particular Excel, PowerPoint, Word etc.
  - Team, Stakeholder & Client Relationship.

- Experience**
- Website & Software Testing – 4 Years
  - Business Analysis & Software Application Support – 2 Years
  - Agile/Scrum/Sprint Testing – 2 Years
  - Technical Documentation – 3 Years

**Experience** **(1) Technical Analyst at Santos Ltd | Adelaide (Head Quarter)**  
**March 2012 – February 2014 (2 years) | Full-time Hays Contractor**

Santos is one of Australia's largest domestic gas producers, supplying sales gas to all mainland Australian states and territories.

### **Key Responsibilities:**

- Provide technical support to diverse team of Oil & Gas Engineers/Field Technicians on Oil & Gas software enterprise applications (BabelFish Server).
- Follow Agile Methodologies and Strategies for prompt Sprint testing on enhancements/completed product backlog items.

- Manage day-to-day Oil & Gas Data Testing, Perform Data Analysis, Data Records, Historian and Front Application Portal Management.
- Involve in Technical, Functional & **Project Requirements gathering**.
- Write Technical and Informational Documents & produce reports
- Involve and contribute inputs for CAPEX Projects.
- Use software tools like Jira, Sharepoint, SQL servers & Oracle databases, MS office etc.

**(2) Software Test Engineer at ISS Group Limited, Now: P2 Energy Solutions  
September 2008 – Sep 2011 (3 years) | Full-time | Adelaide**

ISS Group Australia Ltd delivers high quality software solutions that assist industry leaders to visualize their operations in real-time, and optimize their operational performance for companies such as Newcrest, Rio Tinto, Mars, BHP Billiton, BG International, Fortescue, BP, Woodside, Santos and Apache.

**Key Responsibilities:**

Assessing and releasing software product with quality with applied software Testing methodologies:

- Analysis of **Functional Requirement Documents** and Estimating QA work.
- Follow waterfall SDLC methodologies on projects.
- Create detailed & complex oil & gas **Test Plans, Functional Test Cases** and executing them with using automated tool i.e. HP Quality Centre.
- Report identified bugs/issues/enhancements with in Bugzilla.
- Perform Functional and Regression both Product and Project Testing.
- Use MS SQL 2005, Oracle Databases/Toad for query and data digging.
- Create and produce Technical Documents – User, System and Administrator Guides.
- Follow Teamwork and general liaison with Team (Software Developers and Project Managers; Co-ordinate with local and interstate Developers).

**(3) Software Test Engineer at Olive e-Business Pvt. Ltd | Delhi  
April 2005 – June 2006 (1 year+ ) | Full-time**

**Key Responsibilities:**

- Go through with Functional & Technical documents; make test plans, test cases, follow waterfall SDLC methodologies and strategies.
- Undertake software application testing with various QA methodologies, black-box testing techniques.
- Perform CMS based static & e-commerce website testing.
- Perform Web App UI Design Testing, Shopping Cart & Payment Gateway

Integration Testing, Functional & Stress Testing.

- Report bugs, defects, issues and suggest enhancements.
- Harness Java scripting, HTML, SQL servers, Oracle databases, Bugzilla etc.

**Education (1) Master of Information and Communications Technology Management**

University of South Australia, 2006 – 2008

**(2) Bachelor of Technology, Computer Science**

UP Technical University, 2000 - 2004

**Interests/  
Volunteering**

- Raise charity funds for kids, helping poverty ridden & differently abled kids by providing notebooks and other required assistance. **(Sept 2016 – Present)**.
- Technical IT Hardware and Software Volunteer at Technical Aid to the Disabled South Australia **(Oct 2007 – Jan 2009)**.

**Other Details Official Name:** Mohit Ailawadi (Australian Citizen).