**Summary of Results for Vendor Evaluation Survey**

**Library Serials – 11-71500-01**

**EBSCO**

Quality of Goods and Services Received 3.30

Timeliness of Delivery or Performance 3.40

Discounts/ Charges 3.20

Responsiveness of vendor To Needs/Problems 3.30

Documentation of Service for Goods /Services 3.30

Total Score 16.50

**Jupiter Associates**

Quality of Goods and Services Received 4.00

Timeliness of Delivery or Performance 4.00

Discounts/ Charges 4.00

Responsiveness of vendor To Needs/Problems 0.00

Documentation of Service for Goods /Services 4.00

Total Score 16.00

**W.T. Cox**

Quality of Goods and Services Received 3.71

Timeliness of Delivery or Performance 3.43

Discounts/ Charges 3.57

Responsiveness of vendor To Needs/Problems 3.29

Documentation of Service for Goods /Services 3.86

Total Score 17.86