

# "CANDIDATES FROM GOOD ENGLISH CONVENT BACKGROUND NEED TO APPLY".

## WALKIN INTERVIEWS 20<sup>th</sup> & 21<sup>st</sup> September 2013. ("NO REGISTRATION FEE") HIRING FRESHERS & EXPERIENCED FOR AMAZON THROUGH ARISE HR SERVICES

We-Arise HR Services are one of the professional executive & recruitment firm. We are purely into Human Resourcing and IT & ITES recruitments. We have been providing our services for fortune 500 companies.

# We are hiring Fresher's & Experienced for Customer Support Executive and Sr. Customer Support Executive for Email/Chat/Voice process.

### JOB PROFILE:

Customer Support Associate: Chat /Email process. Resolving customers queries through Chat or Emails. Offered candidates must be available to join Amazon immediately.

#### **Compensation**

As per market + Cab Facility +Food Coupons + Shift Allowances + Over time allowances + Medical Insurance

#### Job Timings: Should be flexible to work in night shifts.

#### Key Skills Desired:

- Excellent communications skills (Written and Verbal).
- Ability to communicate correctly and clearly with all customers.
- Excellent documentation skills.
- Good comprehension skills- Ability to clearly understand and state the issues customers present.
- Ability to concentrate Follow-up customer issue without distraction to resolution.
- Good composition skills- Ability to compose a grammatically correct, concise, and accurate written response.

#### Qualification:

Minimum qualification is 10+2/Any graduates /Any PG(BSc, B.Com, BCA, B.Pharm, B.Tech, and BBA) (MBA, MCA, M.Com, MSc (All science Graduates), and M.Pharm) Job Location: Hyderabad Interview Venue: SVIT(Swami Vivekananda Institute of Technolog) Mahbub college campus, Patni Center, Secunderabad

Timings: 10:30AM to 4:30PM Contact Person: Bhargavi, Nirmal

THOSE WHO APPLIED AT AMAZON WITHIN LAST 6 MONTHS CANNOT APPLY

"Kindly refer if any of your friends looking for job". NOTE: Those who are not able to attend on these days please revert back us at careers@arisehr.com

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Interview Rounds - 3 rounds Areas to focus for the Interview: English Grammar /Comprehension/EMAIL Writing

Regards, Arise HR Services.

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