Telecoms, Media & Technology IT Services Equity – India



Overweight (V)

Target price (INR) 235.00 Share price (INR) 160.50 Potential total return (%) 49

| Mar | 2009a | 2010e | 2011e |
|--|--------------------|-------------------|------------------|
| HSBC EPS | 13.24 | 15.18 | 19.57 |
| HSBC PE | 12.1 | 10.6 | 8.2 |
| | | | |
| Performance | 1M | 3M | 12M |
| Performance Absolute (%) Relative^ (%) | 1M -12.7 | 3M -3.7 | 12M 212.0 |

Note: (V) = volatile (please see disclosure appendix)

12 February 2010

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Issuer of report: HSBC Securities and

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Source: HSBC

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Polaris Software Lab (POL)

Initiate OW(V): Growth momentum to pick up further

- Polaris's modular product portfolio is well positioned to leverage the pick-up in discretionary spending
- Growth is likely to surprise on the upside and trigger re-rating
- ► The stock trades at an undemanding PE of 6x our FY11e EPS, ex-cash. We initiate with an OW(V) and a TP of INR235

We initiate with a positive outlook on the company. We believe Polaris will witness accelerated growth due to its high exposure (more than 90%) to the banking sector (BFSI), in which discretionary spending is picking up. Polaris is uniquely positioned to benefit, as its product offerings are modular, and clients can cherry-pick products. This is evident in the expanding order backlog of the past few quarters. Furthermore, we believe product sales provide only a foot in the door of a client, leaving significant opportunities for Polaris to mine through its IT services. Overall, we expect revenue and EBITDA growth to pick up at a FY10-12 CAGR of c14% after a decline in FY10. While margin decline is a sector-wide concern in FY11, the company could recover profitability faster than its peers, due to an expected ramp-up in the products business, which is higher margin than IT services.

Polaris's modular product portfolio positions it favourably to leverage growing demand. Our channel checks suggest a pick-up in discretionary spending in areas such as internet/mobile/device banking and niche solutions, such as cash management, portal, wealth management, transaction banking products/solutions, etc. We believe this could be particularly beneficial for Polaris (a) because of its high exposure to the BFSI market and (b) because, unlike its competition, it offers modular products, targeting specific bank requirements. The products are designed on service oriented architecture (SOA), which can be easily integrated into clients' existing core banking solutions.

Re-rating warranted. We expect stronger top-line and EPS FY10-12 CAGRs of c14% and c19% (versus consensus of c11% and c15%) and initiate with an OW(V) on the stock, with a one-year target price of INR235. At our TP, the stock is valued at a FY12e PE of 11x. This is a 50% discount to Infosys and in line with the historical average. The current discount of c18% to the mid-cap IT sector (8.2x vs 10x on FY11e EPS), seems unwarranted, as the company is better positioned today than in the past few years. Investments in the Intellect Suite are through, and the product is getting traction in the market, helped by a strong demand backdrop. The multiple contraction seen in 2008/09 due to high exposure to the troubled BFSI sector should unwind further as growth accelerates.

| Financials | Revenue (INRm) | у-о-у | EBIT margin | EPS (INR) | у-о-у | P/E | | |
|------------------------|----------------|--------------|-------------------|-------------------------|--------|-------|--|--|
| FY10e | 13,494 | -2.1% | 13.8% | 15.2 | 14.7% | 10.6x | | |
| FY11e | 15,160 | 12.3% | 12.7% | 19.6 | 28.9% | 8.2x | | |
| FY12e | 17,420 | 14.9% | 13.7% | 21.5 | 9.6% | 7.5x | | |
| Source: HSBC estimates | | | | | | | | |
| Index^ | ВО | MBAY SE I | DX Enterpris | Enterprise value (INRm) | | | | |
| Index level | | 15,9 | 922 Free floa | Free float (%) | | | | |
| RIC | | BO Market of | Market cap (USDm) | | | | | |
| Bloomberg | | POL | | cap (INRm) | 15,866 | | | |

Source: HSBC



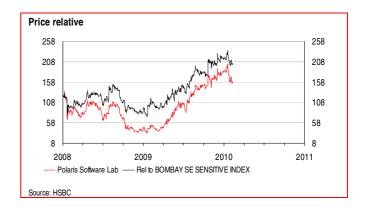
Financials & valuation

| Financial statements | | | | |
|-----------------------------|----------|----------|----------|----------|
| Year to | 03/2009a | 03/2010e | 03/2011e | 03/2012e |
| Profit & loss summary (INR | m) | | | |
| Revenue | 13,779 | 13,494 | 15,160 | 17,420 |
| EBITDA | 2,335 | 2,204 | 2,312 | 2,787 |
| Depreciation & amortisation | -388 | -347 | -389 | -405 |
| Operating profit/EBIT | 1,947 | 1,857 | 1,923 | 2,382 |
| Net interest | -454 | -107 | 386 | 375 |
| PBT | 1,506 | 1,750 | 2,310 | 2,757 |
| HSBC PBT | 1,506 | 1,750 | 2,310 | 2,757 |
| Taxation | -208 | -248 | -370 | -634 |
| Net profit | 1,307 | 1,495 | 1,928 | 2,113 |
| HSBC net profit | 1,307 | 1,495 | 1,928 | 2,113 |
| Cash flow summary (INRm) |) | | | |
| Cash flow from operations | 2,421 | 2,573 | 1,581 | 2,013 |
| Capex | -355 | -250 | -455 | -523 |
| Cash flow from investment | 401 | -474 | -246 | -279 |
| Dividends | -344 | -350 | -451 | -494 |
| Change in net debt | -2,571 | -1,783 | -883 | -1,240 |
| FCF equity | 2,248 | 2,445 | 1,512 | 1,865 |
| Balance sheet summary (II | NRm) | | | |
| Intangible fixed assets | 199 | 501 | 501 | 501 |
| Tangible fixed assets | 2,157 | 2,203 | 2,269 | 2,387 |
| Current assets | 7,756 | 8,745 | 9,876 | 11,549 |
| Cash & others | 3,400 | 5,212 | 6,095 | 7,335 |
| Total assets | 10,305 | 11,645 | 12,830 | 14,611 |
| Operating liabilities | 2,509 | 2,768 | 2,654 | 2,948 |
| Gross debt | 70 | 98 | 98 | 98 |
| Net debt | -3,330 | -5,114 | -5,997 | -7,236 |
| Shareholders funds | 7,727 | 8,779 | 10,078 | 11,565 |
| Invested capital | 4,204 | 3,469 | 3,897 | 4,154 |

| Ratio, growth and per share | e analysis | | | |
|------------------------------|------------|----------|----------|----------|
| Year to | 03/2009a | 03/2010e | 03/2011e | 03/2012e |
| Y-o-y % change | | | | |
| Revenue | 25.3 | -2.1 | 12.3 | 14.9 |
| EBITDA | 97.5 | -5.6 | 4.9 | 20.6 |
| Operating profit | 169.7 | -4.6 | 3.6 | 23.9 |
| PBT | 68.6 | 16.2 | 32.0 | 19.4 |
| HSBC EPS | 78.7 | 14.7 | 28.9 | 9.6 |
| Ratios (%) | | | | |
| Revenue/IC (x) | 3.0 | 3.5 | 4.1 | 4.3 |
| ROIC | 44.5 | 49.3 | 52.7 | 53.3 |
| ROE | 18.3 | 18.1 | 20.4 | 19.5 |
| ROA | 14.0 | 13.7 | 15.8 | 15.4 |
| EBITDA margin | 16.9 | 16.3 | 15.3 | 16.0 |
| Operating profit margin | 14.1 | 13.8 | 12.7 | 13.7 |
| EBITDA/net interest (x) | 5.1 | 20.6 | | |
| Net debt/equity | -43.1 | -58.2 | -59.5 | -62.6 |
| Net debt/EBITDA (x) | -1.4 | -2.3 | -2.6 | -2.6 |
| Per share data (INR) | | | | |
| EPS reported (fully diluted) | 13.24 | 15.18 | 19.57 | 21.45 |
| HSBC EPS (fully diluted) | 13.24 | 15.18 | 19.57 | 21.45 |
| DPS | 2.75 | 3.04 | 3.91 | 4.29 |
| Book value | 78.29 | 89.13 | 102.31 | 117.41 |

| Valuation data | | | | |
|--------------------|----------|----------|----------|----------|
| Year to | 03/2009a | 03/2010e | 03/2011e | 03/2012e |
| EV/sales | 0.9 | 0.8 | 0.6 | 0.5 |
| EV/EBITDA | 5.3 | 4.8 | 4.2 | 3.1 |
| EV/IC | 3.0 | 3.1 | 2.5 | 2.1 |
| PE* | 12.1 | 10.6 | 8.2 | 7.5 |
| P/Book value | 2.0 | 1.8 | 1.6 | 1.4 |
| FCF yield (%) | 14.3 | 15.5 | 9.6 | 11.8 |
| Dividend yield (%) | 1.7 | 1.9 | 2.4 | 2.7 |

Note: * = Based on HSBC EPS (fully diluted)



Note: price at close of 11 Feb 2010



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Investment Summary

- Our positive view is driven by a robust growth outlook and an undemanding valuation
- ► IT demand from the BFSI sector is likely to remain robust, and Polaris's modular product portfolio is well positioned for leverage
- ▶ We initiate with an OW(V). The stock trades at 6.0x on our FY11e EPS, ex-cash, and offers c49% upside on our TP of INR235

Like most other mid-cap IT companies in India, Polaris was impacted by the recent downturn, resulting in revenue losses in FY10. However, at this point of the business cycle, we see accelerated growth for Polaris, driven by its unique positioning to benefit from the demand up-tick from the BFSI sector. Polaris's product portfolio, in our view is well suited to leverage the niche demand areas from the banking sector, as highlighted in the following section. Overall, we expect revenue and EBITDA growth to pick up at a CAGR FY10-12 of c14% after a decline in FY10. While margin declines are a sector-wide concern in FY11, the company could recover profitability faster than its peers due to an expected ramp-up in its products business, which is higher margin than IT services. Furthermore, the stock is trading at undemanding PEs of 6x and 5x our FY11 and FY12 EPS estimates (excluding cash) and at EV/EBITDA multiples of 4.2x and 3.1x.

Robust demand outlook

Focused discretionary spending is picking up. We see banks in developed markets (particularly the mid-size) opening their discretionary purse-strings. The incremental spending is focused on areas of business such

- as wealth management and cash management, in which they envisage growth and are likely to gain market share.
- bank accounts in the US has shown consistent growth at a 7% CAGR in the past five years, and larger banks are increasing their IT spend on growing the number and scope of channels to engage and service clients, such as Internet/mobile/device banking. This offers growth opportunities for product companies in the areas of portals and transaction banking.
- APAC. While banks in developed geographies have been ahead of the curve in adopting technology and offshoring, emerging market banks are increasingly seen as moving in this direction. Incremental IT spend will not only be driven by the regional local banks, but also global banks go-to-market in the emerging economies offer noteworthy opportunities to the IT industry. There are c1,100 banks in Middle East and Africa (MEA).



Polaris is well positioned to leverage a strong market

Polaris's modular product portfolio is well suited to benefit from banks' demand for new services in developed markets. We see robust demand areas such as cash management, wealth management, and payments, in which Polaris has a strong product portfolio. The company can likely capitalise on its strong presence in the APAC region and leverage the LaserSoft presence in India, where public sector banks are increasingly looking to modernise their IT infrastructure.

Improving backlog and deal wins by the company are indicative of the growing traction in the market. We also expect annual maintenance revenues to harden in the coming quarters as Intellect installations achieve critical mass.

Forecasts

With this positive backdrop, we expect a top-line FY10-12 CAGR of c14% versus consensus of c10%. EBITDA growth may might trail top-line growth due to margin pressure from wage inflation and utilisation declines. However, earnings growth is likely to remain strong, at a FY10-12 CAGR of c19%, due to favourable hedging.

Attractive valuation

The stock is trading at a PE of 8.2x/7.5x on our FY11/12e EPS. However, we estimate cash per share of INR 61 and 73 in FY11 and FY12. Excluding cash, the stock is trading at a PE of 6x and 5x on FY11/12e EPS.

We initiate with an OW (V) on the stock, with a one-year TP of INR235. At our target price, the stock is valued at a PE of 11x on our FY12e EPS. This is at a 50% discount to Infosys and in line with the historic average.

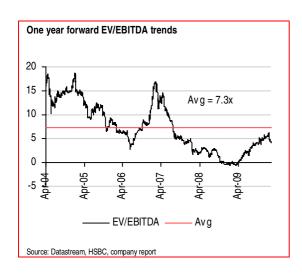
Historically, Polaris has traded at a 50% discount to Infosys and at a c2% discount to its mid-cap peer group (Mid-cap peer group includes Hexaware, Mindtree, Polaris, KPIT Cummins, Infotech Enterprise, Rolta and Patni).

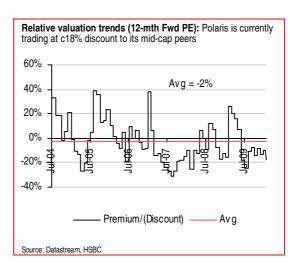
We believe, the company is better positioned today (compared with the past few years), as investments in the Intellect Suite are through and the product is getting traction in the market. In light of these positive developments and strong demand undercurrents, we believe the discount of c18% to its midcap peers is unwarranted and the stock could re-rate as it continue to deliver on the expectations.

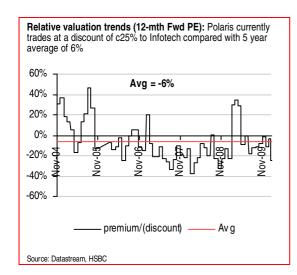
| One year forward multiple: | One year forward multiple: Mid cap peers premium /(discount) to Polaris | | | | | | | | | | |
|----------------------------|---|----------|-------|----------|----------|-------|---------|--|--|--|--|
| Year | KPIT | Hexaware | Patni | Infotech | MindTree | Rolta | Average | | | | |
| 2004 | 48% | NA | 6% | 33% | NA | | 16% | | | | |
| 2005 | 2% | NA | -8% | 12% | NA | 63% | 5% | | | | |
| 2006 | 11% | -17% | -16% | -8% | NA | 35% | 0% | | | | |
| 2007 | -13% | -3% | -9% | -17% | -45% | -13% | -14% | | | | |
| 2008 | 14% | 31% | 5% | -20% | -28% | -42% | -6% | | | | |
| 2009 | 35% | -9% | -8% | -1% | -20% | 7% | -4% | | | | |
| YTD10 | NA | 6% | -20% | -8% | -25% | -10% | -12% | | | | |
| 8-Feb-10 | NA | 10% | -27% | -25% | -23% | -15% | -18% | | | | |
| 5 yr avg/since listing | 9% | 1% | -6% | -6% | -29% | 1% | -2% | | | | |

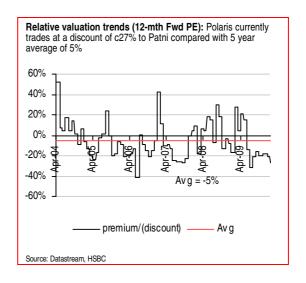
Source: Datastream, HSBC

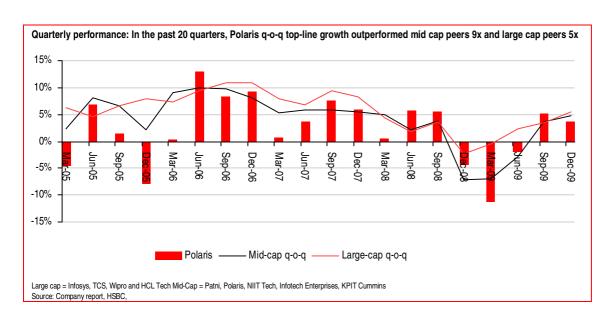




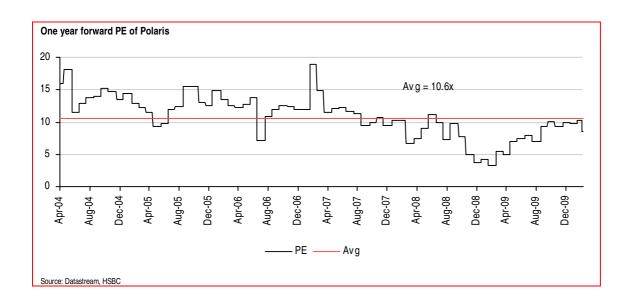












| Valuation summ | /aluation summary: Mid-cap peers | | | | | | | | | | | | | | | | |
|----------------|----------------------------------|----------------|----------------|------|----------|------|-------|----------|-------|-------|--------|-------|--------|---------|-------|--------|-------|
| | | | | E | V/sales_ | | E\ | //EBITDA | | | _ PE _ | | CAGR 1 | 0-12E _ | EBI | TDA ma | rgin |
| | Price | Mcap (USDm) | Mcap (INRm) | FY10 | FY11 | FY12 | FY10 | FY11 | FY12 | FY10 | FY11 | FY12 | Sales | EPS | FY10e | FY11e | FY12e |
| Polaris | 161 | 342 | 15,866 | 0.9x | 0.8x | 0.6x | 4.8x | 4.2x | 3.1x | 10.6x | 8.2x | 7.5x | 13.6% | 18.9% | 16.3% | 15.3% | 16.0% |
| Hexaware | 73 | 226 | 10,530 | 0.8x | 0.7x | 0.7x | 4.5x | 4.8x | 4.4x | 8.0x | 7.6x | 6.1x | 6.9% | 14.2% | 16.8% | 15.2% | 15.0% |
| Infotech | 326 | 388 | 18,046 | 1.6x | 1.3x | 1.2x | 8.7x | 7.9x | 7.0x | 12.1x | 11.3x | 10.2x | 15.3% | 8.7% | 17.8% | 17.0% | 16.8% |
| Mindtree | 574 | 489 | 22,716 | 1.7x | 1.5x | 1.2x | 9.2x | 7.9x | 6.4x | 11.4x | 10.8x | 9.9x | 19.0% | 7.4% | 19.1% | 18.9% | 19.2% |
| Mphasis | 734 | 3,312 | 153,993 | 3.6x | 3.2x | 2.8x | 13.7x | 12.5x | 10.7x | 17.0x | 15.8x | 14.7x | 13.2% | 7.6% | 26.4% | 25.6% | 26.3% |
| Patni Computer | 491 | 1,363 | 63,376 | 1.5x | 1.4x | 1.3x | 7.8x | 7.7x | 6.9x | 13.0x | 13.9x | 13.8x | 9.5% | -2.8% | 19.2% | 16.6% | 16.0% |
| Rolta India | 182 | 630 | 29,295 | 1.4x | 1.2x | 0.9x | 6.7x | 5.4x | 4.5x | 11.7x | 9.6x | 8.0x | 21.7% | 21.0% | 20.3% | 21.7% | 20.6% |
| Average | | | | 1.3x | 1.2x | 1.0x | 7.1x | 6.5x | 5.6x | 10.8x | 10.0x | 8.9x | 14.2% | 11.4% | 18.3% | 17.8% | 17.8% |

Notes: Hexaware year-end is Dec; Patni FY10-12 = CY09-11e; Mphasis FY10-11e refers to years ended Oct09 to Oct 11; prices as of 7 February 2010 Source: Patni, MT, MphasiS, Tech Mahindra and Polaris are HSBC estimates, others are consensus from Datastream

Valuation summary: Large-cap peers

| | | | | | EV/sales | | E\ | EV/EBITDA | | | P/E | | CAGR | 10-12E | EBITDA margin | | |
|----------|----------------|-----------------|----------------|------|----------|------|-------|-----------|-------|-------|-------|-------|-------|--------|---------------|-------|-------|
| | Price (INR) | Mcap (INRbn) | Mcap (USDm) | FY10 | FY11 | FY12 | FY10 | FY11 | FY12 | FY10 | FY11 | FY12 | Sales | EPS | FY10e | Y11e | FY12e |
| Infosys | 2,498 | 1,434 | 29,439 | 5.9x | 5.0x | 4.2x | 17.0x | 14.4x | 12.3x | 23.1x | 20.4x | 17.4x | 18.4% | 15.3% | 34.7% | 34.5% | 34.3% |
| TCS | 743 | 1,453 | 29,840 | 4.7x | 4.0x | 3.4x | 16.5x | 14.4x | 12.3x | 21.5x | 18.9x | 16.6x | 17.8% | 13.8% | 28.5% | 28.0% | 27.5% |
| Wipro | 656 | 957 | 19,654 | 3.4x | 2.9x | 2.6x | 15.9x | 14.4x | 13.2x | 21.1x | 19.2x | 17.4x | 14.2% | 10.1% | 21.7% | 20.5% | 20.0% |
| HCL Tech | 349 | 235 | 4,827 | 2.0x | 1.7x | 1.5x | 9.3x | 8.1x | 6.9x | 19.1x | 13.2x | 11.3x | 15.5% | 44.4% | 21.4% | 21.2% | 21.1% |
| Average | | | | 4.0x | 3.4x | 2.9x | 14.7x | 12.8x | 11.2x | 21.2x | 17.9x | 15.7x | 16.5% | 20.9% | 26.6% | 26.1% | 25.7% |

Source: Datastream , HSBC estimates; prices as of 11 February 2010



Demand market

- Demand from the BFSI market should remain robust...
- ...driven by higher IT spending on newer areas of servicing customers, mid-tier banks gaining market share and secular technology adoption in emerging markets
- ▶ Polaris is poised to leverage its modular product portfolio

Banking and financial services

We remain positive on the IT demand outlook from the BFSI market. While offshoring remains a robust theme for the larger and now smaller banks globally, we see larger banks increasingly spending on newer areas to engage with their customers and mid-size banks spending to develop and offer new services for their customers.

Underlying growth intact, despite consolidation

While the number of financial institutions has declined over the past 25 years, the industry has grown consistently. The number of banking accounts in the US has grown at a CAGR of 7%¹ 2004-09, notwithstanding a continuous decline in the number of financial institutions. For banks, this has further resulted in demand for newer ways and areas to engage and service customers, such as internet, mobile and device banking, resulting in demand for IT services/solutions such as portals and global transaction banking.

Mid-size banks set to grow stronger and spend more on IT

Mid-size banks are gaining traction, resulting in demand for bolt-on/modular solutions.

- Mid-size banks are attracting a higher percentage of new accounts, which is resulting in increased spend on IT. According to industry data, c55% of mid-size banks in the US saw new deposit accounts increase and 51% saw customer deposits increase. Six out of 10 are increasing marketing budgets compared with only 25% of the large bank segment and 41% are increasing IT spend on a y-o-y basis. According to Celent Research, the small to mid-size banks in the US (defined as USD750m-15bn in assets) are profitable and less affected by toxic assets. Banks with USD1-10bn in assets have grown from 341 to 424 in number, according to Celent.
- Mid-size banks are offering new services and cross-selling new products to clients, such as wealth management and cash management which requires new IT solutions/products.
- These banks are increasingly adopting outsourcing or offshoring to cut operating costs. We have seen mid-size banks looking

1 Source: Federal Deposit Insurance Corporation (FDIC)



for shared services to achieve scale-driven cost efficiencies (for instance, lending cost of a tier-2 bank in the US is three times the lending cost for a tier-1 large bank due to economies of scale).

Emerging market opportunity

While banks in developed geographies have been ahead of the curve in adopting IT and further outsourcing IT operations, emerging market banks are increasingly seen as the next adopters of IT and outsourcing. We are seeing regional banks as well as global banks entering the emerging economies, offering noteworthy opportunities to the IT industry. There are c1,100 banks in MEA.

What it means for Polaris

Polaris addresses the end-to-end requirements of core banking through its Intellect 10.0 suite. However, according to our conversations with industry experts, Polaris's core competencies are its modular approach and the ability to provide bullet products and solutions for niche demands of customers.

Modular product portfolio to support client mining² and new client wins

In particular, our channel checks suggest Polaris's strength in its cash management, liquidity, wealth management and lending solutions. This is in contrast to some of its larger established competitors – these may dominate the core banking market, but find it cumbersome to provide niche/modular solutions to banks.

Polaris competes with global product companies such as Oracle Financial Services, Temenos, Infosys and FiServ in the products business. However, we believe these large products vendors find it cumbersome and less profitable to sell modular functionalities, and try to push end-toend product suite to the banks. Most banks, particularly the smaller banks enhancing functionalities are in need of specific solutions and do not prefer to buy suites. Polaris modular product portfolio therefore is a preferred option for such requirements. Furthermore, Polaris products are SOA (Service Oriented Architecture) designed and can be easily integrated to the existing core banking solution of banks.

Considering Polaris's competitive strength and the backdrop that core banking solutions are very sticky and banks rarely opt for rip-and-replace for core banking software, Polaris's strategy to focus on modular solutions is creditable.

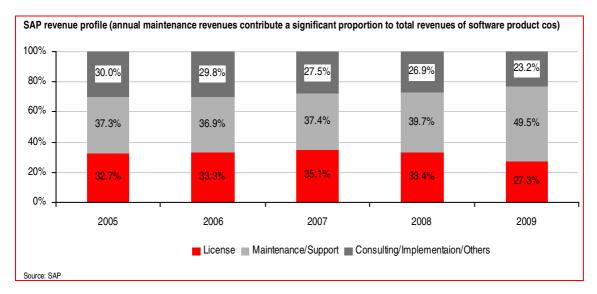
Furthermore, the company derives the majority of its US revenues from the IT services business and our observation of market share gains by the midsize banks provides opportunity for Polaris to increase its products business in the US as well. The company has already seen demand for its solutions targeting portals, liquidity/payments and hosted on-demand global transaction services.

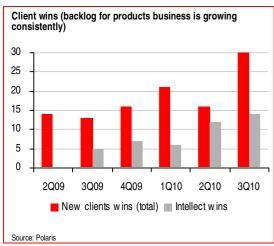
Product revenue growth should accelerate

As Intellect gains critical mass in terms of its client base, we expect annual maintenance revenues (AMC) to start contributing meaningfully to the total product revenues. Globally, product companies generate a third of total revenues from AMC. Polaris management expects to achieve this benchmark in three years, from negligible contribution currently. Backlog, as illustrated in the following chart, seems to be growing well for the products business and most of the deals signed in 2Q and 3Q FY10, should start contributing to the top-line in 3-6 months.

² Polaris is outsourcing partner for 10 of the top 15 global banks and 6 of the 10 top global insurance companies and include clients such as Citigroup, Lloyds, SEB, Shinsei Bank, Mekong Housing Bank, Saigon Hanoi Bank, Al Hilal Bank, and Deutsche Leasing.

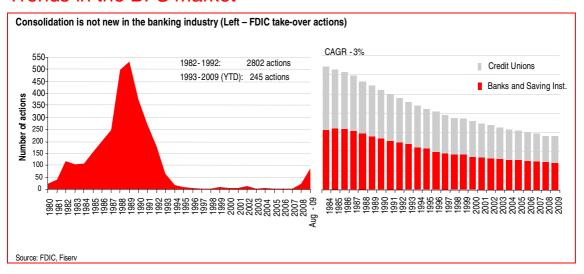


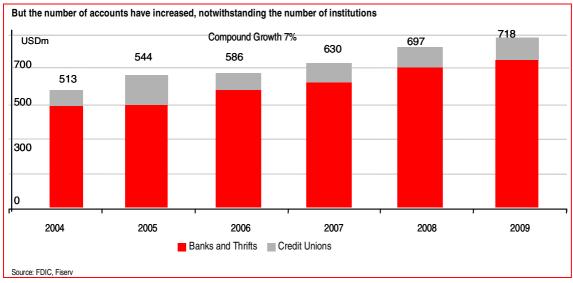


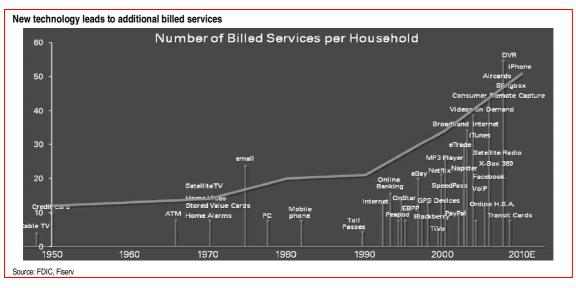




Trends in the BFS market









Company profile

Polaris, an IT services company, was founded in 1993 and is focused on solutions and services to the banking and insurance industry. Polaris is one of the outsourcing partners for 10 of the top 15 global banks and 6 of the 10 top global insurance companies.

OrbiTech merger

The company started out as the end-to-end retail banking solution provider for Citibank India and achieved INR1bn in revenue by 2000. The merger with OrbiTech (Citigroup subsidiary) in 2003 was the key event in the history of Polaris; with the merger, it initiated its flagship product Intellect and BPO solution platform Optimus.

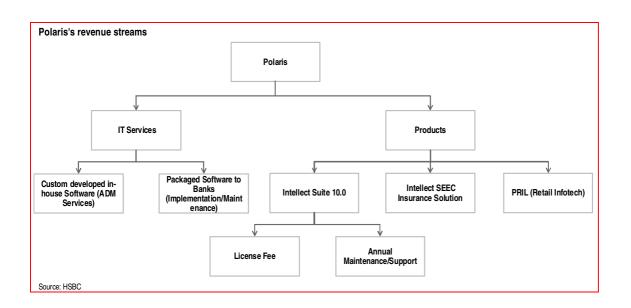
The company continued its investments in the Intellect platform and recently launched Global Universal Banking Intellect 10.0, which is designed on the SOA compliant platform.

Laser Soft acquisition

Laser Soft is a software product company established in 1986 by Mr. Suresh B Kamath, with focus on developing products for the BFSI sector. The product offerings cover a range of banking operations, include core banking and specialised products like treasury, trade finance, cash management and recon systems. Laser Soft has over 5,000 installations in India and overseas; its clients include Andhra Bank, ICICI Bank, American Express, Punjab National Bank, Canara Bank, Bahrain India International Exchange and Syndicate Bank.

Intellect 10.0 - a closer look

Intellect Universal banking has features addressing most banks' requirements, as discussed below.





Core banking: Checking, savings, and overdraft accounts, different types of call, recurring, and term deposits. Front office functions relating to teller and customer relationship management are supported, as are back-office functions, such as clearing, funds transfer, standing orders, debit card management, and sweeps.

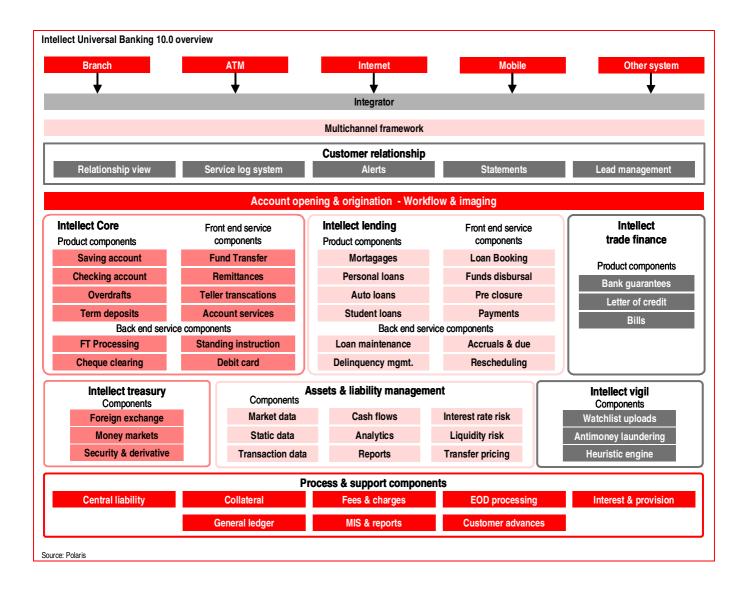
Loans and mortgages: All types of unsecured and secured loans including personal, auto, student, mortgages, securitisation, and syndication are part of this product. The solution has rich functionality around loan processing, flexible repayment schedules, disbursal of loans, customer repayments, partial prepayments, loan

rescheduling, changes during the loan life cycle, prepayments, top-up and rollover. It also has a delinquency tracking engine.

Trade finance: Letters of credit, bills, documentary collections, guarantees, supplier/buyer financing, open account solutions and purchase orders.

Treasury: Addresses requirements in the areas of fixed income, forex and money markets, derivatives and risk management.

Internet banking: A consolidated portal addressing retail, SME, commercial, and corporate segments, it supports key functionalities





like alerts, fund transfers, debit card transactions, analyser, deposits, exchange rates, check book management, entitlement management, and issue of demand drafts.

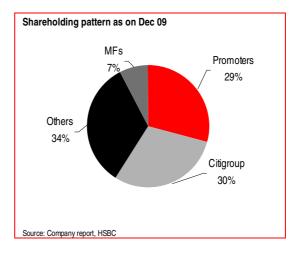
Optimus BPO

Optimus is primarily focusing on the domestic banking clients and has seen a significant rampdown in the business in the past few quarters. We don't expect a recovery in the business in the near term and forecast decline of 23% in FY11. We won't be surprised to see divestment of this business in the coming quarters.

SEEC

Polaris acquired the SEEC business (US-focused product and component services for the insurance vertical) in September 2008. The company has marquee clients such as New York Life, ICICI Prudential and Mutual of Omaha. SEEC is fully integrated in Polaris and management expects the cross-selling of SEEC products in the Intellect client base to ramp up. SEEC funnel (business

opportunities) has grown multi-folded in the past few quarters and revenues should pick up strongly in FY11 as the newly signed deals ramp up.

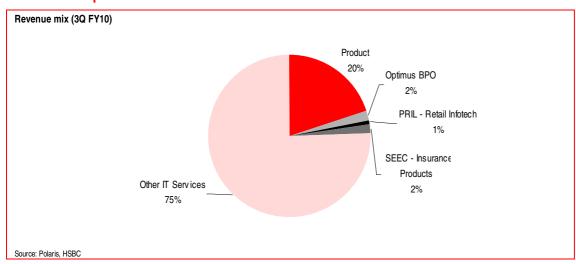


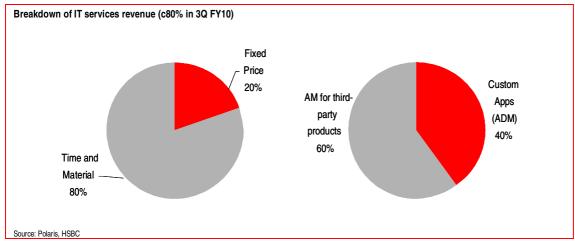
| Polaris: Manage | ment profile | |
|-----------------|--|---|
| Name | Designation | Experience |
| Arin jain | Chairman and CEO | Started the company in 1993. |
| | | Recipient of the "Indo-ASEAN Business Initiative Award 2008" |
| | | Conferred "ICICI Venture - CII connect 2006 Entrepreneur Award" for his significant contribution towards developing Tamil Nadu as a centre of information, communications and technology excellence. |
| Bikash Mathur | Executive VP & Head | Prior to this, he headed Polaris's business in the APAC region. |
| | Polaris Europe | Holds Masters degree in Business Management from the Wharton School. He was the founder and Managing Partner of Maveric Systems, an independent third party software testing company. |
| Karthik Kaushik | President Global Sales and Account Management CEO - Polaris Americas | He has extensive experience in strategy and marketing, having cross section of experience across Consumer Goods (Unilever) and Consumer Durables (Paiints) and now Business Technology solutions to Financial Services. |
| Supriyo Sircar | Executive VP & Regional Head | More than 20 years of industry experience. |
| | Asia Pacific | Prior to Polaris, he was at Scandent and BMC Software in Asia |
| Cuil countly D | 000 | Holds a B.Tech in Electronics from IIT Kharagpur and MBA from IIM Bangalore. |
| Srikanth R | CFO | More than 27 years of experience Prior to joining Polaris, he was with Wipro BPO Solutions, as the Associate Chief Operating Officer |
| | | He is a Chartered Accountant and Cost Accountant. |
| Govind Singhal | CEO | Part of first batch who joined company. |
| | Global Delivery & Operations | Instrumental in cementing the relationship with Citibank |
| | | Responsible for setting up Optimus in 2003. |
| | | Have more than 23 years of experience in the IT industry and played critical roles in Banl of America and EDS. |

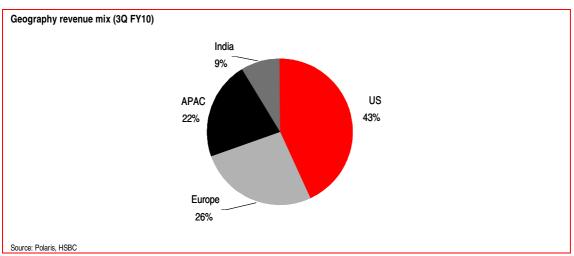
Source: Polaris, HSBC



Revenue profile









Forecasts and valuation

- ▶ We forecast a revenue CAGR of 13.6% FY10-12 and margin dilution of 100bp in FY11 and expansion of 70bp in FY12
- ▶ The stock is trading at 8.2x, at a 56% discount to larger peers group and seems undervalued for an EPS CAGR of 19% FY10-12
- ▶ We value the company at 11x our FY12e EPS of INR235

Growth estimates

We expect product revenues (intellect driven) to grow at an accelerated pace vs. IT services and constitute 24% of revenues by FY12. As explained in the industry section, the growth should be led by client wins and mining through leveraging of the company's modular product portfolio.

Margin volatility

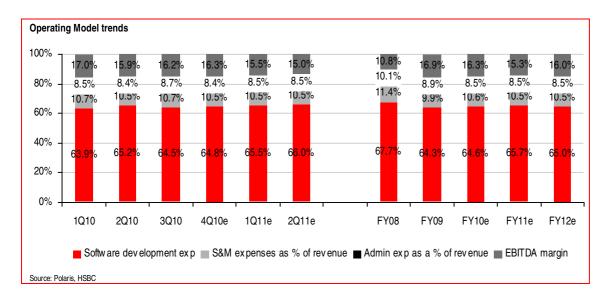
Profitability has been volatile in the last few quarters, influenced by both operational and nonoperational factors (such as currency).

► EBITDA margin peaked to 20% in 3Q FY09, notwithstanding declining volumes, helped by a depreciating currency.

| Revenue forecasts/assum | ptions | | | | | | | | | | |
|-------------------------|--------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|
| Revenue proportion | 1Q10 | 2Q10 | 3Q10 | 4Q10e | 1Q11e | 2Q11e | 3Q11e | 4Q11e | FY10e | FY11e | FY12e |
| Product | 608 | 595 | 682 | 736 | 766 | 796 | 836 | 886 | 2,621 | 3,284 | 4,105 |
| Optimus (BPO) | 104 | 94 | 64 | 60 | 60 | 60 | 61 | 62 | 321 | 242 | 254 |
| PRIL (Retail Infotech) | 21 | 26 | 25 | 25 | 25 | 26 | 28 | 29 | 97 | 108 | 129 |
| SEEC (Insurance) | 42 | 40 | 58 | 61 | 63 | 66 | 70 | 74 | 201 | 274 | 329 |
| Other IT Services | 2,481 | 2,628 | 2,560 | 2,586 | 2,663 | 2,770 | 2,853 | 2,967 | 10,254 | 11,253 | 12,603 |
| Total Rev (INRm) | 3,255 | 3,383 | 3,389 | 3,467 | 3,576 | 3,718 | 3,847 | 4,019 | 13,494 | 15,160 | 17,420 |
| Percentage of revenues | , | , | , | , | , | , | , | , | , | , | , |
| Product | 19% | 18% | 20% | 21% | 21% | 21% | 22% | 22% | 19% | 22% | 24% |
| BPO + IT services | 81% | 82% | 80% | 79% | 79% | 79% | 78% | 78% | 81% | 78% | 76% |
| q-o-q growth | | | | | | | | | y/y | y/y | y/y |
| Product | -8% | -2% | 15% | 8% | 4% | 4% | 5% | 6% | 9% | 25% | 25% |
| Optimus (BPO) | 0% | -10% | -32% | -7% | 0% | 0% | 2% | 2% | 0% | -25% | 5% |
| PRIL (Retail Infotech) | 0% | 25% | -6% | 0% | 0% | 5% | 6% | 6% | 0% | 11% | 20% |
| SEEC (Insurance) | 0% | -4% | 46% | 4% | 4% | 5% | 6% | 6% | 0% | 36% | 20% |
| Other IT Services | -9% | 6% | -3% | 1% | 3% | 4% | 3% | 4% | -10% | 10% | 12% |
| Total | -3% | 4% | 0% | 2% | 3% | 4% | 3% | 4% | -2% | 12% | 15% |
| Revenue Proportion | | | | | | | | | | | |
| Onsite | 1,736 | 1,733 | 1,691 | 1,725 | 1,777 | 1,830 | 1,885 | 1,941 | 6,885 | 7,433 | 8,324 |
| Offshore | 1,520 | 1,650 | 1,698 | 1,742 | 1,800 | 1,888 | 1,963 | 2,077 | 6,609 | 7,728 | 9,095 |
| Total | 3,255 | 3,383 | 3,389 | 3,467 | 3,576 | 3,718 | 3,847 | 4,019 | 13,494 | 15,160 | 17,420 |
| Onsite | 53% | 51% | 50% | 50% | 53% | 51% | 49% | 48% | 51% | 49% | 48% |
| Offshore | 47% | 49% | 50% | 50% | 47% | 49% | 51% | 52% | 49% | 51% | 52% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Source: HSBC estimates





From 3Q FY09 until 2Q FY10, the company reduced its headcount by c11%, but still saw EBITDA margin drift from 20% to below 16% (15.9% in 2Q FY10). This reversal could be explained by (a) marginal INR appreciation; (b) a significant decline in volumes in 4Q09 and 1Q10; (c) S&M costs remaining flat in absolute value (cINR350m), despite volume decline; and (d) one-time costs such as visa costs.

Profitability outlook

We expect margin pressure to emerge in FY11, driven by supply side constraints, such as wage inflation and decline in utilisation.

- FY09 to 2Q10), Polaris began hiring again in 3Q10. We expect hiring to pick up further and affect utilisation, which is currently reported at peak level of 82% in 3Q10. Sustainable levels of utilisation would remain close to 77-78%.
- ▶ Furthermore, wage inflation in 2010 is likely to be broad-based. The company has selectively given increments in 3Q10, but we believe management would have to offer higher salaries across the board in FY11 to retain talent.

Margin levers

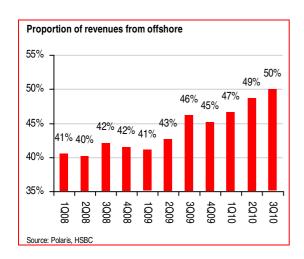
We identify offshore shift of revenues, hiring from campuses, stronger growth in the products business (which is higher margin than IT services) and R&D spend rationalisation to cushion the imminent margin pressure in FY11, albeit partially. The net impact, we assume, would be 100bp on EBITDA margins in FY11.

While margin pressure is likely to be a sectorwide concern in FY11, we believe Polaris is better positioned in the mid-cap sector, to reverse the wage inflation impact. As product revenue growth accelerates, margin pressures should recede as product business is higher margin than the IT services business.

Offshore proportion of revenues

Proportion of revenues from offshore has increased by over 8pps q-o-q to c50% in 2Q FY10. We believe this proportion could move up in the next few quarters, providing downside protection to the margins. We expect the proportion of revenues from offshore to be c52% by the end of FY11 and potential margin cushion of 60-80bp.



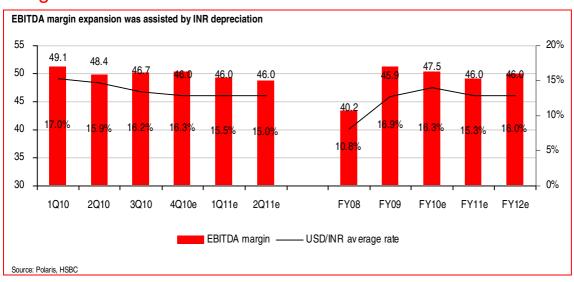


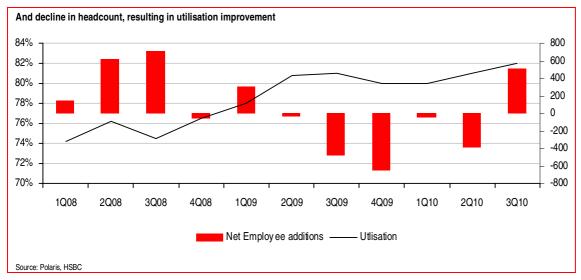
Hedging turning favourable in FY11e

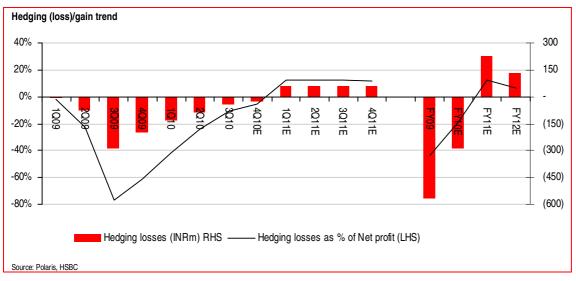
Polaris has reported significant losses in the past few quarters due to INR depreciation. However, we see losses getting curtailed in the next few quarters and a gain of INR170m in FY11, assuming INR/USD remains at 46. The company has current hedges of USD50m for 3Q and 4Q FY10 at INR45.34 and USD100 at INR48.28, evenly distributed across the four quarters of FY11.



Margin levers limited









Valuation

The stock is trading at a PE of 8.2x/7.5x on our FY11/12e EPS. However, we estimate cash per share of INR61and INR73 in FY11e and FY12e. Excluding cash, the stock is trading at a PE of 6x and 5x on FY11/12e EPS.

We initiate with an OW (V) on the stock, with a one-year TP of INR235. At our target price, the stock is valued at a PE of 11x our FY12e EPS. This is at a 50% discount to Infosys and in line with the historic average valuation.

Historically, Polaris has traded at a 50% discount to Infosys and at a c2% discount to its mid-cap peer group. We believe, the company is better positioned today (compared with the past few years), as investments in the Intellect Suite are through and the product is getting traction in the market. In light of these positive developments and strong demand under-currents, we believe the discount of c18% to its mid-cap peers is unwarranted and the stock could re-rate as it continues to deliver on expectations.

Under our research model, for India stocks with a volatility indicator, the Neutral rating band is 10 percentage points above and below the hurdle rate of 10.5%. This translates into a Neutral band of 0.5-20.5% around the current share price. Our

target price implies a potential total return of c49% (including dividend yield of c2.5%); thus, we initiate coverage with an Overweight (V) rating on the shares. We validate our multiple-based valuation on fundamental DCF model and get similar results.

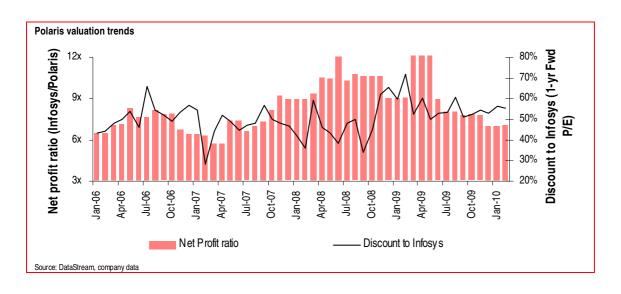
DCF valuation

| DCF Assumptions | | | | | | |
|--------------------------------|-------|--|--|--|--|--|
| Assumptions | | | | | | |
| CAGR revenue growth (FY10-19) | 10.2% | | | | | |
| Average EBIT margin (FY10-19) | 12.1% | | | | | |
| WACC | 13.8% | | | | | |
| Terminal growth | 5.0% | | | | | |
| Terminal EBIT margin | 12% | | | | | |
| Terminal working capital/sales | 6% | | | | | |
| DCF based value/share | 230 | | | | | |

Source: HSBC estimates

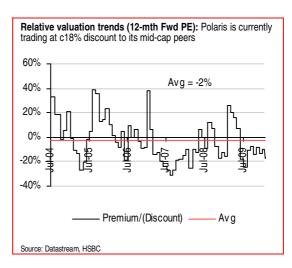
Risks to our rating and estimates

- ► INR appreciation is a risk to our earnings estimates (please refer the hedging section earlier for our current forecasts/assumptions)
- ➤ The company might face significant competitive pressure from the larger companies such as Temenos, Infosys and Oracle Financial Services. We see, SAP also getting better traction in the banking market.

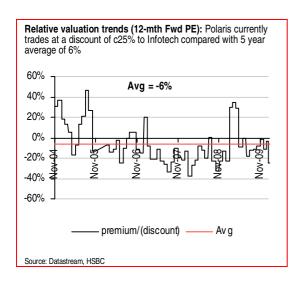


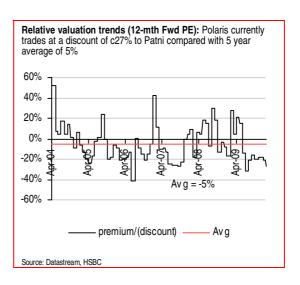






- Our forecasts assume improving market environment, and resulting up-tick in the demand from the banking sector. Weakness in the macro recovery is a risk to our estimates.
- Wage inflation could impact margins more than we have factored in our estimates.







| Polaris: Financial statements (Indian GAAP, INRm) | | | | | | | |
|---|------------|--------|------------|---------|-----------------------|---------------|--------|
| P&L , YE Mar | FY06 | FY07 | FY08 | FY09 | FY10E | FY11E | FY12E |
| Total Revenues from operations | 8,251 | 10,323 | 10,993 | 13,779 | 13,494 | 15,160 | 17,420 |
| Software development expenses | 5,621 | 6,583 | 7,446 | 8,854 | 8,716 | 9,968 | 11,323 |
| Gross Profit | 2,630 | 3,741 | 3,547 | 4,925 | 4,778 | 5,192 | 6,097 |
| Selling & Marketing expenses | 817 | 1,107 | 1,251 | 1,368 | 1,428 | 1,592 | 1,829 |
| Administrative and other expenses | 1,042 | 1,021 | 1,113 | 1,223 | 1,146 | 1,289 | 1,481 |
| EBITDA | 771 | 1,613 | 1,182 | 2,335 | 2,204 | 2,312 | 2,787 |
| Depreciation & amortisation | 494 | 481 | 460 | 388 | 347 | 389 | 405 |
| EBIT | 276 | 1,132 | 722 | 1,947 | 1,857 | 1,923 | 2,382 |
| Other Income | 83 | 62 | 181 | (446) | (99) | 386 | 375 |
| PBT | 352 | 1,186 | 893 | 1,506 | 1,750 | 2,310 | 2,757 |
| Tax | 131 | 200 | 161 | 208 | 248 | 370 | 634 |
| Share of profits of associates | (8) | 24 | 1 | 9 | (7) | (12) | (10) |
| Minority interest | - | - | - | - | - | ` - | ` - |
| Net profit | 213 | 1,011 | 733 | 1,307 | 1,495 | 1,928 | 2,113 |
| EPS | | | | | | | |
| Basic | 2.2 | 10.3 | 7.4 | 13.2 | 15.2 | 19.6 | 21.5 |
| Diluted | 2.2 | 10.2 | 7.4 | 13.2 | 15.2 | 19.6 | 21.5 |
| Dividend (total) | 123 | 222 | 148 | 271 | 299 | 386 | 423 |
| Dividend /share | 1.3 | 2.3 | 1.5 | 2.8 | 3.0 | 3.9 | 4.3 |
| Div payout ratio | 58% | 22% | 20% | 21% | 20% | 20% | 20% |
| Gross Margin | 31.9% | 36.2% | 32.3% | 35.7% | 35.4% | 34.3% | 35.0% |
| EBITDA margin | 9.3% | 15.6% | 10.8% | 16.9% | 16.3% | 15.3% | 16.0% |
| EBIT margin | 3.4% | 11.0% | 6.6% | 14.1% | 13.8% | 12.7% | 13.7% |
| PAT margin | 2.6% | 9.8% | 6.7% | 9.5% | 11.1% | 12.7% | 12.1% |
| Tax Rate | 37.4% | 16.8% | 18.0% | 13.8% | 14.1% | 16.0% | 23.0% |
| Balance Sheet | FY06 | FY07 | FY08 | FY09 | FY10E | FY11E | FY12E |
| Total shareholders equity | 5,410 | 6,015 | 6,575 | 7,727 | 8,779 | 10,078 | 11,565 |
| Secured Loans | 34 | 13 | 8 | 4 | 31 | 31 | 31 |
| Unsecured Loans | _ | - | - | 66 | 67 | 67 | 67 |
| Total Liabilities | 5,443 | 6,033 | 6,652 | 7,796.5 | 8,878 | 10,176 | 11,663 |
| Fixed Assets | 2,376 | 2,231 | 2,133 | 2,157 | 2,203 | 2,269 | 2,387 |
| Goodwill | , <u>-</u> | , - | , <u>-</u> | 199 | 501 | 501 | 501 |
| Cash and bank balances | 1,015 | 930 | 768 | 3,400 | 5,212 | 6,095 | 7,335 |
| Sundry debtors | 1,381 | 1,801 | 2,104 | 2,031 | 2,659 | 2,907 | 3,341 |
| Loans and advances | 1,467 | 2,186 | 2,445 | 2,325 | 874 | 874 | 874 |
| Current liabilities & provisions | 1,153 | 1,529 | 1,848 | 2,509 | 2,799 | 2,654 | 2,948 |
| Total Assets | 5,443 | 6,033 | 6,652 | 7,796.5 | 8,878 | 10,176 | 11,663 |
| Cash Flow | FY06 | FY07 | FY08 | FY09 | FY10E | FY11E | FY12E |
| Cash Flow From Operating Activities | | | | | | | |
| PBT (incl associate income) | 345 | 1,210 | 893 | 1,516 | 1,742 | 2,298 | 2,747 |
| Depreciation | 494 | 481 | 460 | 505 | 347 | 389 | 405 |
| Interest and dividend income | (21) | (31) | (44) | (112) | (119) | (208) | (244) |
| Exchange differences | `(0) | 44 | (48) | `(85) | 40 | (178) | (131) |
| Change in working capital | 63 | (913) | (196) | 931 | 845 | (362) | (140) |
| (Increase)/ decrease in sundry debtors | (19) | (453) | (273) | 23 | 477 | (248) | (433) |
| (Increase)/decrease in loans & advences | 19 | (694) | (200) | 208 | 448 | - | - |
| Increase/(decrease) in current liabilities | 64 | 235 | 277 | 701 | (79) | (114) | 293 |
| Income taxes | (179) | (223) | (245) | (301) | (269) | (370) | (634) |
| Net operating cash flow | 799 | 555 | 843 | 2,421 | 2,573 | 1,581 | 2,013 |
| Cash Flow From Investing Activities | | | | _, | _, | 1,001 | _,-, |
| Capital expenditure | (356) | (720) | (390) | (355) | (250) | (455) | (523) |
| Acquisition of subsidiary | - | - | - | (370) | (344) | - | (0=0) |
| Net investing cash flow | (365) | (392) | (895) | 401 | (474) | (246) | (279) |
| Cash Flow From Financing Activities | () | (3) | (300) | | ····/ | ν/ | (=. 0) |
| Issue of share capital | 35 | 15 | 8 | 0 | 34 | - | _ |
| Change in secured loan | (21) | (20) | (5) | (5) | - | _ | _ |
| dividend paid | (268) | (219) | (124) | (344) | (350) | (451) | (494) |
| Net financing cash flow | (256) | (229) | (124) | (349) | (316) | (451) | (494) |
| Net increase (decrease) in cash | 212 | (84) | (163) | 2,632 | 1,812 | 883 | 1,240 |
| Opening cash balance | 803 | 1,015 | 930 | 767 | 3,400 | 5,212 | 6,095 |
| Closing cash balance | 1,015 | 930 | 767 | 3,400 | 5,400 5,212 | 6,09 5 | 7,335 |

Source: HSBC, Company report





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The following analyst(s), economist(s), and/or strategist(s) who is(are) primarily responsible for this report, certifies(y) that the opinion(s) on the subject security(ies) or issuer(s) and/or any other views or forecasts expressed herein accurately reflect their personal view(s) and that no part of their compensation was, is or will be directly or indirectly related to the specific recommendation(s) or views contained in this research report: Yogesh Aggarwal and Anil Kumar T

Important disclosures

Stock ratings and basis for financial analysis

HSBC believes that investors utilise various disciplines and investment horizons when making investment decisions, which depend largely on individual circumstances such as the investor's existing holdings, risk tolerance and other considerations. Given these differences, HSBC has two principal aims in its equity research: (1) to identify long-term investment opportunities based on particular themes or ideas that may affect the future earnings or cash flows of companies on a 12-month horizon; and (2) from time to time to identify short-term investment opportunities that are derived from fundamental, quantitative, technical or event-driven techniques on a 0- to 3-month horizon and which may differ from our long-term investment rating. HSBC has assigned ratings for its long-term investment opportunities as described below.

This report addresses only the long-term investment opportunities of the companies referred to in the report. As and when HSBC publishes a short-term trading idea the stocks to which these relate are identified on the website at www.hsbcnet.com/research. Details of these short-term investment opportunities can be found under the Reports section of this website.

HSBC believes an investor's decision to buy or sell a stock should depend on individual circumstances such as the investor's existing holdings and other considerations. Different securities firms use a variety of ratings terms as well as different rating systems to describe their recommendations. Investors should carefully read the definitions of the ratings used in each research report. In addition, because research reports contain more complete information concerning the analysts' views, investors should carefully read the entire research report and should not infer its contents from the rating. In any case, ratings should not be used or relied on in isolation as investment advice.

Rating definitions for long-term investment opportunities

Stock ratings

HSBC assigns ratings to its stocks in this sector on the following basis:

For each stock we set a required rate of return calculated from the risk free rate for that stock's domestic, or as appropriate, regional market and the relevant equity risk premium established by our strategy team. The price target for a stock represents the value the analyst expects the stock to reach over our performance horizon. The performance horizon is 12 months. For a stock to be classified as Overweight, the implied return must exceed the required return by at least 5ppt over the next 12 months (or 10ppt for a stock classified as Volatile*). For a stock to be classified as Underweight, the stock must be expected to underperform its required return by at least 5ppt over the next 12 months (or 10ppt for a stock classified as Volatile*). Stocks between these bands are classified as Neutral.

Our ratings are re-calibrated against these bands at the time of any 'material change' (initiation of coverage, change of volatility status or change in price target). Notwithstanding this, and although ratings are subject to ongoing management review, expected returns will be permitted to move outside the bands as a result of normal share price fluctuations without necessarily triggering a rating change.

*A stock will be classified as volatile if its historical volatility has exceeded 40%, if the stock has been listed for less than 12 months (unless it is in an industry or sector where volatility is low) or if the analyst expects significant volatility. However, stocks which we do not consider volatile may in fact also behave in such a way. Historical volatility is defined as the past



month's average of the daily 365-day moving average volatilities. In order to avoid misleadingly frequent changes in rating, however, volatility has to move 2.5ppt past the 40% benchmark in either direction for a stock's status to change.

Prior to this, from 7 June 2005 HSBC applied a ratings structure which ranked the stocks according to their notional target price vs current market price and then categorised (approximately) the top 40% as Overweight, the next 40% as Neutral and the last 20% as Underweight. The performance horizon is two years. The notional target price was defined as the midpoint of the analysts' valuation for a stock.

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Polaris Software Lab (POL) IT Services 12 February 2010



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