

# Non-Rated Company Snapshot

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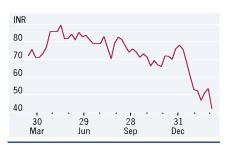
# Firstsource Solutions (FISO.BO)

## **Analyzed Non-Rated Snapshot**

- Conference takeaways Firstsource Solutions spoke with investors at the Citi India Investor Conference 2008. Here are some of the highlights of that presentation.
- Business mix has changed post MedAssist acquisition Firstsource management indicated that the business model has been de-risked considerably after the MedAssist acquisition. BFSI now contributes only ~25% of revenues and healthcare ~40%, which the company believes is recession-proof.
- Inorganic initiatives an integral part of strategy Firstsource has done 7 acquisitions so far. Ex-MedAssist, most of the acquisitions were very small and cumulatively account for ~20% of Firstsource's revenues. Management indicated that it would continue to look at inorganic initiatives.
- BFSI outlook challenging Within BFSI, ~40% of the business is from collections, which has been a challenging segment primarily because of outputbased pricing. Management expects business volume to grow, but revenue growth could be lower than the company average.
- Telecoms and healthcare outlook good Management indicated that healthcare is primarily US-driven but recession-proof, while telecoms is highly diversified across the US, the UK and India. Management expects good growth from these verticals.

| Price (12 Mar 08)  | Rs36.00   |
|--------------------|-----------|
| Shares Outstanding | 427N      |
| Free Float (%)     | 75        |
| Fiscal Year End    | 31 Mai    |
| Market Cap         | Rs15,373N |
|                    | US\$381M  |
|                    |           |

#### Price Performance (RIC: FISO.BO, BB: FSOL IN)



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