MphasiS			СМР	Rs. 355	Absolute	SELL
Rating:	Target price: ▼	EPS: ▼	Target	Rs. 350	Relative	Underperform

### Another lacklustre quarter – where to from here? Reiterate Sell

MphasiS posted poor 3QFY11 results with revenues ~1% below estimates and EBIT margins 60bps above forecasts – similar to last quarter, this would have been even worse but for one-offs totalling Rs 931mn in the form of credit note write back, provision write-backs in cost of sales and S&M. Considering their operating profit of Rs 1931mn, the absence of these writebacks and reversals would have meant dismal underlying operating margins of 8% vs 15.2% actual. We note that this lacklustre performance is despite any significant pricing cuts from HP – indeed, pricing remained broadly stable expect for apps onsite pricing decreasing to US\$70/hr (from \$72 last qtr). This being the case, we believe MphasiS stock is beset by what one might describe as a "confluence of uncertainties": around HP-led pricing, sagging business momentum and also the worries about HP's overall strategic direction and resultant impact on MphasiS. Retain SELL with a Rs 350 target price.

**Provision write-backs yet again; margins a cause for worry**: MphasiS had the following provision write-backs/reversals in 3Q: Rs 665 mn in credit note reversals (2Q: Nil); provision reversal in cost of sales of Rs 110mn (Rs 323mn in 2Q); Rs 156mn in S&M provision reversals (Rs 135mn in 2Q). Underlying margins at 8% are a worry now, and compare unfavourably with ~20% average margins over the last 5 years. Management flagged that their medium term range is ~15%-18%, but that this would "take time". We believe that management's levers to achieve this are limited, with their largest client HP unlikely in our view to give them significant leeway on the pricing front.

**Management commentary and metrics**: Management expects the Wyde acquisition to close in a matter of 2 weeks. Recall that Wyde should add ~2.7% to MphasiS' annual revenues and is expected to be slightly EPS-accretive in Year 1 of consolidation. However, this provides scant consolation at a time when MphasiS' underlying business momentum shows few signs of material improvement. Utilisation trends were broadly stable and so were billing rates, with the exception of apps onsite which saw a 2.7% qoq reduction. Other noteworthy trends were the headcount reductions qoq in ITO and BPO – we would highlight that ITO+BPO combined headcount stands at 23,756 vs 24,490 last qtr, a 3% cut qoq mainly on account of the ramp-down in Santander-related work, in our view. We also remain surprised by their decision to cut down on sales personnel (315 in 3Q vs 325 last qtr) when management's stated intention is to enhance their Direct business.

**Reiterate SELL:** We continue to be wary of MphasiS notwithstanding the stock's steep 44% correction in the last 12 months. We reiterate our SELL rating with a Rs 350 target price.

Financial summary								
Year	Revenues (Rs.mn)	EBITDA (Rs. mn)	PAT (Rs. mn)	EPS (Rs.)	P/E(x)	EV/EBITDA(x)		
FY10	49,190	8,659	8,555	51.7	6.9	5.5		
FY11E	50,743	6,387	6,526	30.9	11.5	6.9		
FY12E	59,399	7,432	7,251	34.4	10.3	5.9		

3QFY11 Update							
Date		Aug 26, 2011					
Market Dat	ta						
SENSEX		16047					
Nifty		4789					
Bloomberg		MPHL IN	٨				
Shares o/s		210mn					
Market Cap	)	Rs 74.5bn					
52-wk High	-Low	Rs 712-308					
3m Avg. Da	aily Vol	Rs 412mn					
Index mem	ber	BSE200					
Latest sha	reholdin	ıg (%)					
Promoters		60.6					
Institutions		26.0					
Public		13.4					
Stock perf	ormance	e					
	1m	3m	12m				
MPHL	-20	-23	-44				
CNXIT	-20	-20	-16				
Nifty	-14	-11	-12				

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# MphasiS Quarterly Financial Results

СМР	<b>Rs.</b> 355	Absolute	SELL
Target	Rs. 350	Relative	Underperform

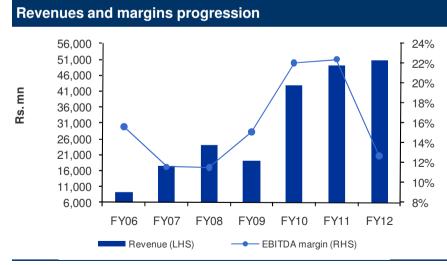
Quarterly financial results								
Rs. mn∖Period	31-Jul-11	31-Jul-10	yoy Growth	30-Apr-11	qoq Growth	FY10	FY11E	yoy Growth
Revenues	12,936	12,791	1.1%	12,571	2.9%	49,190	50,743	3.2%
Cost of revenues	9,816	8,967	9.5%	9,501	3.3%	35,007	38,699	10.5%
Gross profit	2,995	3,614	-17.1%	2,960	1.2%	15,358	12,044	-21.6%
Selling expenses	506	594	-14.8%	516	-1.9%	2,215	2,237	1.0%
General and administrative	538	475	13.3%	485	10.9%	2,129	1,915	-10.1%
EBITDA	1,951	2,949	-33.8%	2,296	-15.0%	12,194	7,914	-35.1%
EBITDA margin (%)	15%	23%		18%		25%	16%	
Operating profit	2,076	2,755	-24.6%	2,069	0.3%	11,014	6,444	-41.5%
EBIT margin (%)	16%	22%		16%		22%	13%	
Foreign exchange gain, net	139	54		124	12.1%	581	701	
Other income / (expense),	305	122		14		499	464	
Interest income / (expense),	-15	-2		359		8	750	
Profit before taxation	2,505	2,929	-14.5%	2,566	-2.4%	12,101	8,361	-30.9%
Income taxes	557	217		393		1,191	1,790	
Net profit	1,948	2,712	-28.2%	2,173	-10.4%	10,910	6,571	-39.8%
Net profit margin (%)	15%	21%		17%		22%	13%	
Basic EPS (Rs)	9.3	12.9	-28.2%	10.3	-10.4%	52.0	31.3	-39.8%
Diluted EPS (Rs)	9.2	12.8	-28.2%	10.3	-10.4%	51.7	31.1	-39.8%
Cash and bank balances	2,863	1,443	98.4%	2,044	40.1%	1,784	5,712	



### MphasiS Business Overview

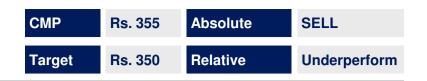
Key estimate revision								
		FY11E		FY12E				
	Old	New	Change	Old	New	Change		
US\$ revenue	1,146	1,130	-1%	1,381	1,350	-2%		
INR revenue	51,454	50,743	-1%	60,754	59,399	-2%		
EBITDA	8,580	7,914	-24%	11,054	9,475	-28%		
EBITDA margin	16.7%	15.6%	-393bps	18.2%	15.8%	-442bps		
EPS	35	31	-28%	41	35	-28%		

All figures in Rs. mn, except EPS, which is in Rs.



Source: Company data, Spark Capital







Source: Company data, Spark Capital

### MPHL 12-m forward P/E



### Source: Bloomberg, Spark Capital

# **MphasiS** Financial Summary

СМР	Rs. 355	Absolute	SELL
Target	Rs. 350	Relative	Underperform

Abridged Financial Statements					Key metrics				
Rs.mn	FY09	FY10	FY11E	FY12E		FY09	FY10	FY11E	FY12E
Profit & Loss					Cashflow				
Revenues	42,834	49,190	50,743	59,399	Net cash from operations	10,517	8,406	9,338	7,095
Cost of revenues	26,901	35,007	38,699	45,342	Net cash from investing	-9,059	-7,923	-2,070	-2,970
Gross profit	15,933	15,358	12,044	14,057	Net cash from financing	-427	-402	-1,932	-1,932
Selling expenses	1,791	2,215	2,237	2,473	Free cash flow	9,018	7,487	7,278	4,125
General and administrative expenses	2,664	2,129	1,950	2,363	Cash at year-end	1,786	1,784	7,119	9,312
EBITDA	11,478	12,194	7,857	9,221	Growth				
Foreign exchange gain, net	292	581	701	625	Revenues	nm	15%	3%	17%
Other income / (expense), net	155	499	464	0	EBITDA	nm	6%	-36%	17%
Interest income / (expense), net	28	8	750	1,611	PAT	nm	18%	-40%	11%
Profit before taxation	9,923	12,101	8,302	9,668	EPS	nm	17%	-40%	11%
Income taxes	641	1,191	1,776	2,417	Margins				
Net profit	9,282	10,910	6,526	7,251	EBITDA	27%	25%	15%	16%
Basic EPS - Rs	44	52	31	35	PAT	22%	22%	13%	12%
Diluted EPS - Rs	44	52	31	34	Return				
Balance sheet					ROE	49%	30%	18%	18%
Shareholders' funds	23,453	32,991	40,473	41,628	ROCE	47%	27%	15%	16%
Secured loans	33	454	445	445	Valuation				
Total Sources of funds	23,488	33,448	40,918	42,073	Fully diluted shares (mn)	209.8	210.4	211.1	211.1
Total fixed assets	3,291	2,512	3,011	3,309	Market cap (Rs. mn)	74,252	74,554	74,554	74,554
Goodwill	2,946	3,886	3,897	3,897	EV (Rs.mn)	54,404	54,404	54,404	54,404
Deferred Tax Assets	695	754	847	847	EV/Sales (x)	1.3x	1.1x	1.1x	0.9>
Investments	7,612	14,600	17,430	17,430	EV/EBITDA (x)	4.7x	5.5x	6.9x	5.9×
Cash and bank balances	1,786	1,784	5,752	6,421	P/E (x)	8.0x	6.9x	11.5x	10.3×
Debtors and unbilled	9,064	12,054	11,435	11,708	EPS(E) / Current market p	12%	15%	9%	10%
Loans and advances	7,240	9,446	9,518	9,705	Revenue per employee (0	1,415	1,348	1,262	1,453
Net current assets	8,944	11,696	15,733	16,590	EBITDA per employee (00	379	270	195	225
Total - Application of funds	23,488	33,448	40,918	42,073	PAT per employee (000's)	307	234	162	177



# **MphasiS**

СМР	<b>Rs.</b> 355	Absolute	SELL
Target	Rs. 350	Relative	Underperform

Absolute Rating Inte	Absolute Rating Interpretation			Recommendation History					
BUY	Stock expected to provide positive returns of > 15% over a 1-year horizon	Date	СМР	Target price	Absolute Rating	Relative Rating			
ADD	Stock expected to provide positive returns of <=15% over a 1-year horizon	30-May-11	473	405	Sell	UPF			
REDUCE	Stock expected to fall <=15% over a 1-year horizon	0.14	454	400	0 -1 -1				
SELL	Stock expected to fall >15% over a 1-year horizon	8-Mar-11	451	480	Add	UPF			
Relative Rating Inte	Relative Rating Interpretation		683	625	Add	UPF			
OUTPERFORM	Stock expected to outperform sector index /sector peers in our coverage	14-Dec-10	603	625	Add	UPF			
UNDERPERFORM	Stock expected to underperform sector index/ sector peers in our coverage	11-Oct-10	660	625		Neutral			

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