

BUG REPORT: IRCTC SEARCH FOR TRAIN SCHEDULE

| DEFECT ID | Summary | Severity | Component | Priority | Probability | Platform | Environment | Browser | Description | Expected Result | Actual Result |
|--------------|---|----------|--------------|----------|-------------|-----------------|---------------|-----------------------------|--|--|---|
| IRCTC_BUG_01 | Broken Hyperlinks | 2 | Hyperlinks | Medium | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Hyperlinks for feedback do not work as expected. Steps: 1. Go to irctc 2. look for the feedback hyperlink at the bottom of the page. 3. click on the feedback hyperlink | User has to be navigated to feedback page | Throws up a webpage error. ERROR 404 |
| IRCTC_BUG_02 | incorrect Round trip planner | 2 | Schedule | High | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Journey planner do not work as expected when dates are vice versa Steps: 1. Go to irctc 2. Select round trip 3. Set return date prior to onward date. 4. fill onward date later to return trip 5. click on submit | page should throw an error saying incorrect planning saying 'Return date should be later to onward date.' | Page accepts the incorrect journey dates without any error. |
| IRCTC_BUG_03 | Train Timings | 3 | Schedule | High | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Train times in 24hrs format are incorrect. Steps: 1. Go to irctc 2. Select arrival/ departure times 3. look for 24hrs | There shouldn't show up time stating 24:00. Because there exists no such time. | Page shows time as 24:00hrs which is incorrect |
| IRCTC_BUG_04 | Submit button is not available once the user tries to navigate back | 2 | Page refresh | Medium | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Submit button is not available once the user tries to navigate back Steps: 1. Go to irctc 2. fill in all the required details to make a successful query. 3. submit the query. 4. after the results page is shown navigate back to the search page by using back button on the browser | the user should be allowed to submit a new query and submit button is to be shown to the user | submit button is not shown to the user, instead a please wait is displayed. User has to refresh the page to make a new query. Refer screenshots for more info which are named as per defect id. |
| IRCTC_BUG_05 | Clear button doesn't clear source and destination fields | 2 | Page refresh | Medium | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Submit button is not available once the user tries to navigate back Steps: 1. Go to irctc 2. fill in all the required details to make a successful query. 3. then hit clear button and check for fields that aren't cleared. | all the fields are supposed to be cleared. | Source and destination fields aren't cleared |
| IRCTC_BUG_06 | Welcome Logo doesn't match with the language choose | 2 | UI/ General | Medium | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Welcome logo doesn't match with the language choose to view the website Steps: 1. Go to irctc 2. find the hyperlink to hindi version of the webpage on the top right 3. click the hindi version hyperlink 4. let the page be loaded in the selected version of language 5. observe the welcome logo. | the welcome logo or the cover pic says 'welcome to indian Railways' which should be translated to hindi | the welcome logo says 'welcome to indian railways' in english. Refer screenshots for more info which are named as per defect id. |
| IRCTC_BUG_07 | Selected year is not readable | 2 | UI/ General | Medium | 100% | Mobile/ Desktop | MAC / Windows | IE, Chrome, Mozilla, Safari | Selected year is not readable Steps: 1. Go to irctc 2. fill in all the required details to make a successful query. 3. in the schedule check for the selected year 4. try reading the selected year | the background color of the text field has to differ from the text color in order to be differentiated and make it readable. | text color and the background color are same and the text isn't readable. Refer screenshots for more info which are named as per defect id. |
| IRCTC_BUG_08 | WebPage is not optimised for mobile viewing experience | 2 | UI/ General | Medium | 100% | Mobile | Windows | IE | WebPage is not optimised for mobile viewing experience, in fields for source and destination. Steps: 1. Go to irctc 2. fill the source and destination places as required. 3. observe the drop downlist as the user types the places | the dropdown list is to be placed at below the text filed and is able to select without and discomfort in user experience. | the dropdown list shows off randomly at some other part of the screen. Refer screenshots for more info which are named as per defect id. |