**MADHAVI**

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# OBJECTIVE:

To obtain a challenging position as Software Lead QA/Sr.QA//Testing Analyst that offers an opportunity for professional growth.

# SUMMARY:

Over 13 years of IT experience as a Quality Assurance Analyst on ERP (PeopleSoft), Client/Server, Mainframe, Business Intelligence reporting tools, Web services and Web based applications. Strong experience in Manual and Automated Testing using HP/Mercury Interactive Test Suite (Win Runner, QTP/UFT, Load Runner, Bugzilla, Test Director, Quality Center & ALM) through all phases of testing for software applications. Has extensive domain knowledge in the diversified fields of Financial, Mortgage, Banking, State Government (Child Support), Health care and Federal Government (CMS) domains.

* Extensive experience in preparing test artifacts such as test plans, test cases, test strategies, test scenarios, test scripts, test metrics, test reports and Documentation for Automated and manual Tests based on business requirement documentation for the testing of application software.
* Knowledge of Software Engineering methodology like Waterfall, Agile (AM), AUP, RUP, Project Management, ISO, Six Sigma and CMMI.
* Working knowledge on Hybrid methodology (waterfall and agile).
* Experience in testing web services utilizing SOAP UI.
* Hands on experience in testing of software applications in supporting requirement analysis, application test script development and execution.
* Experience in mapping the business and technical requirements into test cases and generate test scripts.
* Experienced in performing Business functionality tests at various stages like build Verification, Integration, System, User Interface (GUI), Performance, Back-end, Regression, and User Acceptance Testing.
* Exposed to multiple operating systems such as HP-Unix, Windows-XP/NT/2000, and LINUX.
* Expertise in using tools like SPUFI, QMF and FILE-AID for data manipulation and data cleansing.
* Result oriented team player with ability to learn and implement latest technologies.
* Strong experience in interacting with business analysts and developers to analyze/gather the user requirements, functional specifications and system specifications.
* Expertise on various defect tracking tools like Test Director, Quality Center, ALM, Jira, Team Track, Clear Quest, IBM RTC, VSTS and PVCS.
* Experience working with IBM tools like RQM, RTC and Requisite Pro
* Interacted with all levels of clients from End users to Senior Management and contribute a lot to the success of projects.
* Ability to work with many different layers of management and project teams
* Strong knowledge of databases, data flow processes and data modelling concepts.
* Expertise in Problem solving and Bug Tracking Reports using Bug tracking Tools.
* Possess excellent communication skills along with verbal and written skills.
* Ability to act individually and as a team member in resolving problems and completing projects.

**EDUCATION: MS in Information Technology, University of Maryland, USA.**

 **BS Degree in Computer Science, Osmania University, India.**

**Visa: Permanent Resident (GC)**

**TECHNICAL SKILLS:**

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| --- | --- |
| **Automated Test Tools** | Win Runner, Load Runner, Test Director, Mercury QTP/UFT, Selenium, Cucumber, Jenkins, Maven, HP Quality Center, HPALM, Rational Robot 6.0, AQT, Rational Suite (Requisite Pro, Rose, Robot, Test Manager, Clear Quest, Clear Case), Bugzilla, IBM Rational Quality Manager & Rational Test Concert, Atlassian JIRA  |
| **QA Tools** | Test Director, Rational Clear Quest, PVCS Tracker, VSTS (Azure DevOps), DOORS, Star Team |
| **Languages** | C, People Code, SQR, JAVA, SQL, PL/SQL, HTML, COBOL, VB |
| **ETL Tools** | Informatica |
| **BI Reporting tools** | Micro Strategy 9.0x, Business Objects Xi R4 |
| **Database Systems** | Oracle, DB2, SQL, Rapid SQL, SQL Server, MySQL, SQL Base 4.5, MS-Access |
| **Packages** | EPIC Product Suit, MS Office, Excel |
| **Web Development** | HTML, ASP, XML, JSP, Servlets |
| **Protocols** | TCP/IP |
| **Operating Systems** | UNIX, Windows 95/98/NT/2000/XP, DOS, Mainframe z/OS. |
| **Web/Application Servers** | Java Web Server, BEA Web Logic Server, IBM Web Sphere |

**PROFESSIONAL EXPERIENCE:**

**Application3.0 FFM/Affordable Care Act (Optum Serve Tech/CMS) July’ 2020 – Till date**

**Sr. Testing Specialist - Agile**

The Affordable Care Act, also known as "Obamacare", was developed to help individual’s access affordable health insurance through a health insurance marketplace where Americans can purchase federally regulated and subsidized health insurance during open enrollment. In order to qualify, you must sign up during Open Enrollment but could still be eligible if you had a qualifying life event such as changing jobs, getting married/divorced, moving, etc. It helps to determine the eligibility and find the best plan in any case. Federally Facilitated Marketplace (FFM) is an organized marketplace for [health insurance](http://en.wikipedia.org/wiki/Health_insurance)  plans. The Federally Facilitated Marketplace (FFM) allows consumer to determine their eligibility and enrolment. Consumers in FFM have the option to apply for Insurance Affordability Programs (Medicaid, Children’s Health Insurance Program [CHIP] and Premium Tax Credits) through state Medicaid and CHIP agencies or through the FFM. This requires close coordination between states and the FFM to ensure an effective and streamlined eligibility process. Individuals and employers will have the ability to find and purchase [Qualified Health Plans](http://en.wikipedia.org/w/index.php?title=Qualified_Health_Plan&action=edit&redlink=1) through the FFM and its partners. Individuals will be able to qualify for and receive Advance [Premium Tax Credits](http://en.wikipedia.org/wiki/Premium_Tax_Credit) (APTC), which can be used to subsidize their premium obligations. Individuals can also qualify for Cost Sharing Reductions (CSRs) which would reduce their [out-of-pocket expenses](http://en.wikipedia.org/wiki/Out-of-pocket_expenses) for healthcare.

* Involved in the modules such as Federally Facilitated Marketplace (FFM), Application 3.0, Account Transfer’s modules such as Inbound and Outbound Requests, Hotfixes and Maintenance Releases.
* Reviewed and analyzed the FDD (Functional Design Document). BRD (Business Requirement Document), TDD (Technical Design Document), ICD (Interface Control Document), Workflow diagrams and created Functional Test Scenarios, Test Scripts for application.
* Developed Test Plan, Test Summary Report (TSR) and Requirement Traceability Matrix (RTM) for each release.
* Created and updated complex XQueries in MarkLogic database and validated Application XML, Insurance Plan Policy XML and 834 XML.
* Developed test scripts in JIRA and executed the test Scripts.
* Tested the application functionality using Postman API, Soap UI Services, MarkLogic, PuTTY and WinSCP
* Worked on testing of various releases and environments for Application (App 3.0) module testing.
* Performed functional and regression, end to end testing of various App 3.0 functionalities.
* Created various RIDP test accounts and applications per coverage year per state through various channels based on the requirements to test defects and eligibility.
* Utilized JIRA for test execution, managing test results, reporting and tracking defects.

**Environment:** AWS, Jira 8.5.6, Kanban, ALM, Confluence 6.13.10, Postman, Soap UI 5.6.0, Putty, MarkLogic, Notepad ++, WinSCP.

**Maxim Healthcare Services July’2019 – June’ 2020**

**Sr. QA Analyst (Agile and Waterfall)**

Maxim Healthcare Services is a leading provider of home healthcare, medical-related staffing, travel nursing, and population health and wellness services across the United States. As a Sr. QA Analyst, I am involved in various Maxim applications testing that includes test planning, design and execution, based on detailed analysis of system requirements.

* Performed Functional, Cross browser, EDI, Integration, Regression and Smoke testing of various web based software applications and SharePoint Workflows for Maxim Healthcare Services (Projects related to compliance readiness, ServiceNow, Maxim Time Clock, MMC(Maxim Mobile Care), Flu and wellness utilities) with different Operating systems and various devices like MAC book, IPAD, Android, Surface pro 3, KIOSK, laptops and desktops.
* Performed testing on medical devices those utilized by Homecare health users/caregivers on patients.
* Performed end to end regression testing on various ServiceNow Request Widgets.
* Developed QA test artifacts such as LOE estimates, project checklist, test plans, manual functional test cases, test data, test runs, defects report, QA recommendations and test summary report.
* Created test suite and executed test cases by running Query using Visual Studio Team System
* Utilized VSTS (Azure DevOps Services) for test execution, managing test results, reporting and tracking defects.
* Worked with Agile Development team, attended daily standup, scrum and user story review meetings, and discussed the issues related to functionality of test cases and defects.

**Environment:** .NET, HP ALM 11.5.2, VSTS (Visual Studio Team Service), Share Point, SQL server 2012, MySQL, Snag IT, command prompt, QTP.

**Hi-Tech NLR (CMS/DCCA/Tistatech) May’ 2016 – June’2019
Sr. Test Analyst (Water fall)**

Health Information Technology for Economic and Clinical Health (HITECH) Act was put in place to improve the nation's health care through the adoption of Electronic Health Records (EHR) and promotion of the meaningful use via incentive payments in a National Level Repository (NLR). The Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs is to provide incentive payments to Eligible Professionals, Eligible Hospitals and Critical Access Hospitals (CAHs) as they adoption, implementation, upgrading, or demonstrate meaningful use of Certified EHR technology. These incentive programs designed to support providers in this period of Health IT transition and instill the use of EHRs in meaningful ways to help the nation to improve the quality, safety, and efficiency of patient health care. This web system is for the Medicare and Medicaid EHR Incentive Programs. Those wanting to take part in the program will use this system to register and participate in the program.

* Developed test plans, test cases, test data by analyzingbusiness, Functional, Non-Functional Requirements, scope and design Documents to thoroughly validate various HITECH NLR interfaces (NPPES, PECOS and EHR program)., NLR BI Micro strategy reports.
* **Executed batch jobs (JCL) to generate the report for data validation/analysis from DB2 database.**
* **Developing/prepared new JCL’s for Database unloading production data in VSAM files into test VSAM files using IDCAMS.**
* Participated in all system related walkthroughs, overviews sessions, peer review meetings and updated test cases according to (CRs) new changes.
* **Extensively used QMF/SPUFI to execute DB2 queries and generate report for the Analysis and to prepare test data.**
* Developed 508 compliance test cases and performed 508 compliance testing utilizing JAWS by recording 508 compliance testing test results using sound recorder and reporting them accordingly.
* Utilized HP ALM for requirements, test management and defect management.
* Validated various NLR MicroStrategy reports such as registration reports, attestation reports, payment reports, audit and appeal report against the stated requirements.
* Validated the entire incentive payment workflow for all the NLR eligible providers such as Medicare, Medicaid, Dually eligible (Medicare/Medicaid), Medicare Advantage Eligible Professionals (MA-EP) and Medicare Advantage Eligible Hospitals (MA-H)
* Coordinated and communicated with the developers regarding the defects raised and retested them against the application after each deployment/code drops.
* Review Test Results documents and evidence files created by other team members to ensure that proper testing been accomplished for each project

 **Environment:** COBOL, DB2, JCL, QMF/SPUFI, Gentran, MS Office, Windows 7, Notepad++, Micro Strategy, JAWS 18, MS office Suite (Word, Excel, Visio, and PowerPoint), SharePoint, ALM 12, XML, Java and SQL.

**Child Support Enforcement System (CSES), DHRIS, MD. Mar’ 2010 – Apr’ 2016**

**Lead QA Test Analyst (UAT/ST) (Waterfall)**

The Maryland Child Support Enforcement System (CSES) is a federally certified system that enables, encourages, and enforces parental responsibility through innovative programs, partnerships, and technology, thereby contributing to child and family well-being. Child Support exists to raise the standard of living for children by enforcing their right to receive financial support from both of their parents. The child support program assists families with collecting much needed child support from parents who are not in the home.

* Responsible for preparing Test Strategy by defining the Levels and Types of Testing, Environments, Areas Responsible for testing, Roles and Responsibilities, Testing Project Plan, defect Management Process etc.
* Review project plans, project cost estimates and monitors project progress.
* Responsible for preparing Work Breakdown Structure, Test Strategy, Testing Project Plan, Effort Estimates and Resource Planning.
* Developed test cases, test plans, test data, test cases/test scripts, test conditions and test procedures for various child support projects by reviewing Business Design documents (BDSD’s), Technical Design Documentation (TSDS’s) and risk analysis documents.
* **Designing and developing new batch JCL’s, procedures, transmission jobs.**
* Extensively involved in the validation of various child support modules (Establishment, Enforcement and Financial Management) and reports in RMDS (Report Management Distribution System).
* **Extensively used QMF/SPUFI to execute DB2 queries and generate report for the Analysis and to prepare test data.**
* Used EXTRA! X-TREME to connect from Windows to applications running on IBM mainframe.
* **Used File-Aid utility to setup test data file for job processing and executed queries using File-Aid**
* **Extensively used File-Aid for all the file layouts and DB2 table related operations.**
* **Developed and executed SQL queries to extract the data from the DB2 database QMF/SPUFI as a part of UAT testing.**
* Created test JCL from Production JCL copies
* Modified FTP jobs to point to test server environment.
* Performed JOBSCAN to verify for errors in advance before executing JCL. Addressed errors from JOBSCAN.
* Created test datasets, GDGs for test data using File-Aid and ISPF
* Addressed JCL errors and abends from Job output and spool messages.
* Worked with scheduling jobs and testing batch cycle predecessor and successor.
* Utilized Rational Quality Manager for test management and Rational Team Concert for defect management.
* Performed ad-hoc, Smoke, System, functional, regression, integration, end to end, UAT testing, positive and negative testing for different tasks and changes related to Online Java Application and mainframe jobs, DB2 tables and COBOL.
* Developed various UAT Test Plans using MS-Word and responsible for planning UAT testing, new initiatives and new projects on GUI Testing as well as mainframe nightly batch process.
* Reviewed Test artifacts (Test Plan, Test cases, Test data) created by other team members to ensure that proper test coverage has been developed for each project.

**Environment:** Mainframe z/OS, JAVA, MySQL, Web Sphere 5.0, IBM Rational Quality Manager, IBM RTC (Rational Team Concert), Clear Case, File-Aid, QMF for Windows, DB2 8.0/8.1, TSO/ISPF, COBOL, JCL, SPUFI, VISIO, SAS 9.2, Business Objects, Datawatch, Windows XP, MS-Office.

**Freddie Mac, Mc Clean, VA. Oct’ 2009 to Jan’ 2010**

**Sr. QA Test Analyst – FVBS Reports**

Freddie Mac works with mortgage lenders to help people get lower housing costs and better access to home financing. This project is involved in testing the FVBS (Fair Value Balance Sheet) reports that are developed using MicroStrategy based on the business requirements. As a senior QA analyst, my responsibilities are but not limited to…

* Developed and executed test cases, test conditions, SQL queries by gathering, reviewing and analyzing the FVBS Report testing functional, business requirements documents, quality and project metrics.
* Validated various micro strategy reports and data results by running **SQL Queries** against the source system(s) to ensure the application is getting valid data from the database
* Performed root-cause-analysis to evaluate defects and developed mitigation strategy to fix the defect permanently.
* Established Traceability between the Requirements and the Tests in Traceability Matrix using in Quality Center and constantly verified it to determine if each and every functional requirement istaken care of and a test script is developed and executed for the same.

**Environment**: HP Quality Center, Bugzilla, Micro Strategy 9.0x, UNIX, Oracle, Rapid SQL, Rational Clear Quest, Teleological DOORS, SQL, MS-Office Suit (MS-Excel, MS-Word, MS-Access and PowerPoint).

**Care First (Blue Cross Blue Shield), Owings Mills, MD. Jan’2009 – Sept’2009**

**Sr. QA Analyst.**

CareFirst is the largest health care Provider in the Mid-Atlantic region, with $6.5 Billion dollar in revenues and 1.86 million contracts serving nearly 3.4 million members. CareFirst encompasses more than 80 percent of all providers in Maryland and National Capital area participating in one or more of its provider networks. CareFirst is affiliated with 165 hospitals in Maryland, D.C. and Northern Virginia and serves more than 500,000 members in the Federal Employees Health Program – largest FEP enrollment in the nation. As a Sr. Analyst and part of the Defect Management on the Metrics team my responsibilities included:

* Developed Test Scenarios/Test Scripts and Test Data by reviewing and analyzing of Model Office Cross Domain’s project testing requirements documents
* Managing and compiling the program level Defect Metrics the entire Model Office Program for the 12 project domains, composed of 48 MO projects for weekly executive reports.
* Generated several project and domain level defect reports which enabled teams to focus on program level priorities such as; Sev1 Sev2 defects, Release Management, Production Technical-Issue Resolution, Production Non-technical Resolution, Vendor Specific (TriZetto) Technical Issues, Project Management Quality Metrics Reports, and Operations Council Executive Reporting.
* Created and executed functional tests for web services using Soap UI.
* Analyzed, validated and processed Medicare claims using the EDI transactions 834 and 837.
* Involved in processing claims in Facets and validating the full cycle process to make sure the checks are generated and 835’s are generated.
* Responsible for the process of Defect collection, Defect Review and Analysis, Defect Reporting & Defect Review board Program level.
* Assisted in the Facilitation of the daily Defect Review Board (DRB) calls, which focus business, technical, vendor, and testing teams on the resolution of issues found during testing cycles and logged in MQC.
* Passed CareFirst Trainings (HIPPA SECURITY, HIPPA PRIVACY, and EMERGENCY PREPAREDNESS TRAINING ACTIVITY, SARBANES OXLEY TRAINING & FRAUD AND ABUSE TRAINING).

**Environment:** HP Quality Center 9.0, SOAP UI, MS-Office Suit (MS-Excel, MS-Word, MS-Access and Power point), MS-Visio, QTP/UFT, VBScript, Trizetto Facets, HTML, XML, Java, SQL, Oracle 9i, UNIX and Windows XP.

**Performance Tester/ Onsite Coordinator Aug’2007 – Dec’2008**

**Capital One/Wipro, Richmond, VA.**

* Involved in performance testing for various Capital One Applications like AMCW, Global One Financials, eID Generator, SSO, Work Place Central & Business Objects by defining the performance goals and objectives based on the client requirements and inputs.
* Developed scenario documents according to the Performance requirements by analyzing the requirements and design documents.
* As an Automation Engineer carried out testing, to check whether the application is functioning as per the design documentation and functional requirements. Created, implemented and executed performance tests using Mercury Interactive Load Runner. Developed the scripts using VuGen and performed Parameterization and Correlation to meet the requirements.
* Proficient in designing a load model to more accurately predict the expected real-world usage of an application.
* Created Load Runner Scenarios and Scheduled the Virtual user to generate realistic load on the server using **Load Runner**.
* Utilized Quality center to upload LR test scripts, report critical problems/issues/defects.
* Involved in performing load, stress and Endurance test on the application and server by configuring Load Runner to simulate hundreds of virtual users and provided key metrics to the management.
* Configured and used Site Scope Performance Monitor to monitor and analyze the performance of the server by generating various reports from CPU utilization, Memory Usage.
* Evaluate gaps in resource skills and create training plan for team members as per the Performance Evaluation.
* Keeping higher management updated of major activities, risks and issues, Metrics in various projects and overall QA department.
* Organizing weekly and monthly QA management meetings and presenting various Metrics Issues, Concerns and Mitigations, Quality Improvements, Trainings and value additions.

**Environment:** Load Runner, Java, IIS, Business Objects, MS Office (Word, Excel, PowerPoint, Visio) HP/Mercury Quality Center, Windows NT server, Oracle & SiteScope.

**Access Central (AMCW) July’2006 – July’2007**

**Capital One/Wipro, Richmond, VA**

**Sr. Software Test Engineer(Agile)**

The Access Central is a centralized project for creating, modifying and approving the requests for different types of applications in the CapitalOne. The request ID will be created at the requestor level and it will be validated at each workflow and depending on the application, the request will be approved or rejected by the higher levels. The automation scope covers creating requests for different applications for different request available in the application. The request id will be dynamically fetched and it will be validated at each work stage levels and the request will be approved/ rejected at the top most level. The database validations also come into the scope that validates the request ID, request type and other field validations.

* Developed test cases for nearly 32 Access Central Applications including test cases for Simulated Adaptor and Auto-Provisioned applications (new & existing), Audit Logs, Form Management, Resource owner Management, Delegate testing, Reconciliation (Incremental & Full) & error handling by reviewing and analyzing the Access Central technical design and System requirements documents.
* Performed functional, regression, cross browser functionality testing and GUI testing for all Access Central applications manually.
* Used Rational Clear Quest as bug tracking to report defects and followed up with development team to verify bug fixes, and update bug status.
* Retesting and closing defects after bug fixes and validated email escalations and email notifications.
* Validated the simulated adaptor functionality for ABS Suits and Windows Server Admin Applications and auto-provision functionality for Image Soft, entrust PKI, web server Certificate Applications, profiled, unprofiled requests, email notifications, ROA and RPT Database Validations for Auto Provisioned Applications, hot fixes and production defects.
* Created workflows in QA for Performance Testing team for the validation of their scripts to give LOE.
* Utilized HP Quality center for requirements, test management and defect management.
* Coordinated with bank to resolve a critical issue related to Incremental Reconciliation Process.

**Environment:** Test Director, HP Quality Center, Java, EJB, MS Office Suite (word, excel and Visio), J2EE, JSP, XML, PL/SQL, Oracle, Win 2000/XP & Rational Clear Quest.

**Reconciliation Processing Jan ’2006 – Jun’2006**

**Capital One/Wipro, VA**

**Sr. Software Test Engineer**

Capital on e’s Settlement & Reconciliation Organization (SRO group) is responsible for reconciling all G/L cash accounts, suspense accounts and clearing accounts on a daily basis. There are over 400 accounts impacted. Currently the process uses the ‘Check free Recon Plus’s system to support the reconciliation. In today’s world, Recon Plus receives 12 daily input files from the UNISYS cardholder system. 6 are U.S., 6 are Canadian. After Helix is live, and these cardholder inputs will be sourced from TS2. The following 4 input files will be created by TSYS and sent to COF: Domestic Recon plus Interface – Summary, Canada Recon plus Interface – Summary, Domestic Recon Plus Interface – Detail &Canada Recon Plus Interface – Detail. Recon Plus is an account reconciliation application that simplifies the process of Account Reconciliation.

* Developed conceptual tests (High level), positive and negative test cases to cover overall testing by reviewing and analyzing technical design document, system requirements, detailed business requirements of Capital One and functional design document of TSYS.
* Responsible of the preparation of RTM (requirements traceability matrix) document to ensure 100% requirements coverage
* Exported all test cases and requirements into Test Director using Excel add-in.
* Involved in creation of test sets and performed test runs using test lab module in Test Director.
* Executed test cases manually through Manual Runner in Test Director/Quality Center.
* Created Data profiles for keyed in transactions.
* Validated 4 daily recon files in check free recon plus application, commercial off-the-shelf products (COTS) web-based applications, detail file’s header record, batch record, detail record, offset record, trailer record as per Recon FDD, import definitions for summary and detail files.
* Utilized rational clear quest to log and track defects.
* Developed and documented business use cases, test plans and procedures in an agile environment.
* Involved in the backlog refinement meetings on a regular basis to identify the backlog-prioritized deliverables.
* Worked closely with business to ensure that the data load from Recon Plus to GL is successful.
* Participated in daily scrum meetings, weekly status/test team meetings with team members and coordinating with teams (Development, Business, and QS) for the progress of the work done in application.
* Utilized Mercury Test Director for requirements, test management and defect management.

**Environment:** Mercury Test Director 8.x, Quality Center, MS Office Suite (MSWord & Excel), Windows, PeopleSoft Financials 8.4(GL), Rational Clear Quest.

**Expense Tracking Functionality (sPro) Jun ’2005 – Dec’2005**

**Fannie Mae, VA**

**Test Engineer**

Expense Tracking Functionality testing is for the entering Expenses (for single and multiple projects) for Restatement contractors. Using sPro a contractor can enter timesheets and expenses.

* Understanding current Business Process for Requisition Approval.
* Developed RTM Draft (High Level scenarios), detailed positive and negative test cases to cover overall functionality for testing based on Requirements and Design documents.
* Participated in review meetings, regular sessions, weekly status update meetings, team meetings and walkthroughs to discuss the issues arising out of testing.
* Used the Quality Center to create and execute the test scripts
* Testing the various AP/PO functions like PO Create, PO Dispatch & creating Vouchers.
* Testing the functionality of entering Requisition and sourcing it to PO.
* Point of contact for performing the Regression testing for every current release. Executing the Regression test cases for every fix and the new functionality that is included for that release.
* Providing the test metrics to the Test Manager. Test Metrics include number of test cases developed, number of test cases ran, number of defects with the severity found in testing and time taken to execute the tests.
* Understanding about the internal Functional logics and preparing various test scenarios.
* Performed smoke testing, system testing, GUI testing, functionality testing, integration testing, regression testing, UAT and end-to-end testing manually.
* Regularly following up with Development Team to discuss defects/issues and discrepancies identified during testing and performance tuning.
* Identified and reported some of the performance issues during the testing of creating a Voucher in AP module.

**Environment:** Mercury Quality Center 8.x, PeopleSoft Financials 8.4(eProcurement, Time & Expenses, Accounts Payable & sProcurement), People Tools (Process Scheduler, Process Monitor, Application Engine), SQR, Oracle & Windows.