

LEARNING ENVIRONMENTS NEWSLETTER

(MAY 2022)

UPDATES

If you are using Poll Everywhere, consider some fun activities for end of the year wrap-ups, feedback, content checks, games, and more. See a variety of ideas at the [Poll Everywhere site](#).

REMINDERS

For our Workshop Tracks, Recorded Workshops, and Written Documentation visit our [Training Center](#)!

[Update your Zoom!](#)

TIPS AND TRICKS

CANVAS

A new Canvas Virtual Assistant is coming soon. The Canvas Support Center will load a list of guides applicable to the page the user was on, display options for several of the common KB articles with their own buttons, and provide a Contact Support choice right above the search field. You will now have the choice to go through the automated support first to find your answer.

ACCESSIBILITY

Global Accessibility Awareness Day (GAAD) is this month! Check out the [GAAD blog post](#) for more information. Visit the [Access @ Rice blog](#) for updates, upcoming workshops, and more!

KALTURA

Videos in the Media Gallery can only be downloaded by their owners. If students upload their videos, the instructor will not be able to download it by default. However, students can set the instructor as the owner. You can find [instructions for this process in the Kaltura Knowledge Bank](#).

ZOOM

You can **Save Breakout Room Assignments** for future use. When breakout rooms are created for a reoccurring meeting, the host can save that current configuration and participant assignments, which can be used in future sessions. Visit [the Zoom Support Page for breakout rooms](#) for more information.

SUPPORT

- 24/7 for Canvas using Canvas Support (last button on Global Navigation Bar in Canvas)
- See the [Training Center](#) for Tech Tools workshops, coffee hours, or to sign up for one-on-one training
- Email teaching@rice.edu for general help