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Diplomacy Relies on Communication

Join our Information Technology Team, Advancing U.S. Security, Interests, and Prosperity

The U.S. Department of State is hiring dynamic individuals with a talent for information systems management and an interest in seeing the world.

Our IT Team empowers the Department to achieve its foreign policy mission by providing modern, secure, and resilient information technology and services. Rapid changes in technology are transforming how our diplomats advance U.S. foreign policy by altering the way we connect with others and communicate information. We require powerful new technologies to advocate policy positions, promote awareness, and enhance transparency – that’s where our IT Team comes in.

To foster innovative, effective, and interconnected diplomacy by constantly improving, modernizing, and refreshing our tools and services, we are hiring for:

- Information Management Specialist
- Information Management Technical Specialist (Unified Communications)
- Information Management Technical Specialist (Digital)

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to learn more and to start your application today.

U.S. DEPARTMENT OF STATE

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As part of our IT Team, you will:

- Support individual embassies and consulates worldwide, managing the IT landscape.
- Protect classified documents and classified communications equipment and workspace.
- Troubleshoot different IT equipment and devise solutions.
- Manage and operate classified and unclassified client/server solutions, desktop systems, messaging solutions, and IT procedures.
- Manage cloud requirements and support collaboration tools and IT Shared Services efforts.
- Assist in developing end-user training programs on software applications and post specific IT procedures.
- Manage communications equipment to include cable installation.
- Devise innovative technology ideas that benefit embassies and the Department.
- Configure and Optimize software for users, promoting end-user involvement in technology.
- Design, install, and maintain various related radio and converged telecommunications systems.
- Provide regional technical assistance to overseas missions via telephone, e-mail, and on-site visits.
- Provide oversight for assorted hardware procurement, logistics, and maintenance programs.
- Perform technical site surveys to determine structural and technical requirements.

Conditions of Employment

- Be a U.S. citizen and available for worldwide service.
- Be able to obtain a Top Secret - SCI Security Clearance.
- Be able to obtain an appropriate Foreign Service Medical Clearance.
- Be able to obtain a favorable Suitability Review Panel determination.
- Be at least 20 years old to apply; at least 21 years old to be appointed.
- Be appointed prior to age 60 (preference eligible veterans excepted).

Education and experience requirements vary for the different specialist positions, but range from an Associate's degree to a Bachelor's degree. Specialized experience may substitute for a degree in most instances.

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