

ASSESSING
ACADEMIC
LIBRARY
PERFORMANCE

A HANDBOOK

EDITED BY
HOLT ZAUGG

ROWMAN & LITTLEFIELD

Assessing Academic Library Performance A Handbook

Edited by Holt Zaugg

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About the Book

Assessment is essential to describe a library's value and to inform decision-making.

Using the four key assessment components of design, data collection, data analysis, and dissemination, *Assessing Academic Library Performance: A Handbook* provides strategies and case studies for performing four different types of assessments:

- Service assessments for the library's outward and inward facing services that either help library users or other library employees to help users.
- Resources assessments for the physical and virtual resources that the library has in its holdings or to which it provides access.
- Space assessments for physical and online library spaces.
- Personnel relationship assessments look at how library employees interact with each other. as library professionals.

Each section has information on conducting each aspect of libraries followed by three examples to illustrate how assessment is used to support descriptions of library value and to help library employees make decisions that are critical to library improvement.

About the Editor

Holt Zaugg is the assessment librarian at Brigham Young University. Prior to becoming the assessment librarian, he worked in the K-12 education system in Alberta, Canada. In addition to his teaching duties he was trained to present over 30 teacher professional development workshops on topics including differentiated instruction, team building, time management, classroom management, cultural competence, resiliency, and First Nations, Metis and Inuit education.

Praise for the book

“Zaugg clearly and thoughtfully tackles the complexity of library assessment with a perfect blend of introductory overviews and considerations for assessing services, resources, spaces, and personnel relationships and thoughtfully curated chapters that illustrate these concepts in action! This practical resource will prove invaluable for anyone interested in library assessment.”— **Rebecca A. Croxton, PhD, head of library assessment, University of North Carolina at Charlotte**

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